DIRECT SECURE MESSAGING

Direct Secure Messaging, also known as Direct or Direct Exchange, is a way to securely send health information, including referrals, through the internet. It is secure, easy-to-use, inexpensive and approved for use by nationally recognized experts and organizations.

If you have a Direct address – this looks similar to an email address and is required to use Direct Secure Messaging – you can continue to use that for referrals. Direct Secure Messaging is known by many different names across the industry. Some examples are below.

EHR/Technology Vendor	Alternate Terms
Allscripts	Direct
Athenahealth	Direct, Direct Messaging, Secure Messaging, Direct Secure Messaging
Brightree	Direct Secure Messaging, eReferral
Cerner	Cerner Direct, Secure Messaging, Direct Referrals, Direct Email, Direct Secure Messaging, Direct
CPSI	Direct Message, Direct Messaging, Transition of Care, TOC
eClinicalWorks	eClinicalDirect, P2P, Provider to Provider, Direct, Direct Secure Messaging, Direct Plus
EMR Direct	phiMail, Interoperability Engine, Direct, Direct Address, Direct Messaging, Direct Exchange, XD HISP service, SMTP HISP service
Epic	Care Everywhere, Care Everywhere Outside Messaging, CE Outside Messaging, Direct Messaging, Direct Protocol
Evident (Centriq)	Secure Messaging
Glenwood Systems	Direct Messaging
Greenway	Direct messaging
iShare Medical	iShare Medical Messaging
MatrixCare	DIRECT
MEDITECH	Direct Messaging
NextGen	NextGen Share, Direct Messaging
PointClickCare	Integrated Direct Messaging
Wellsky	Wellsky IaaS, Wellsky IO, Wellsky Direct

If you are unsure whether you have direct address, reach out to your EHR vendor to confirm and/or provide your direct address.