

# Dragon Medical One

## User Guide

# Dragon Medical One Provider Guide

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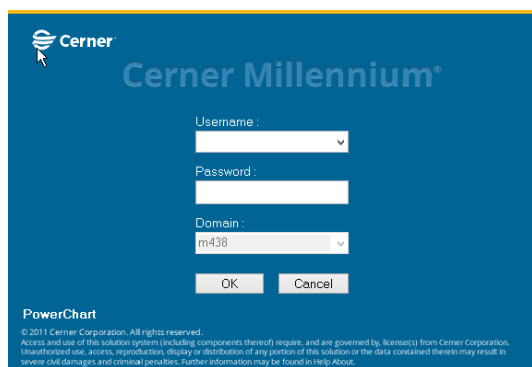
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## 1. Logging in to Dragon Medical One

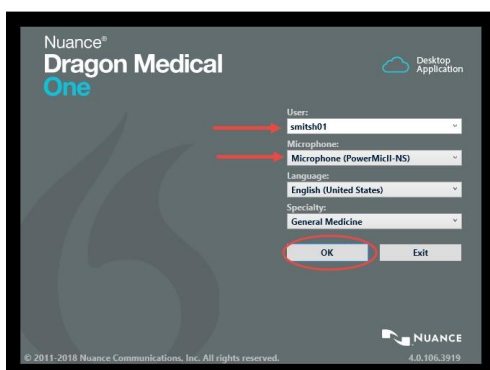
- Dragon Medical One’s login is incorporated into your Cerner login process. You will no longer need to launch Dragon separately by clicking the Dragon icon on the desktop.
- Double-click RSF Apps and select the P438 folder.
- Select **Dragon PowerChart P438**. This will log you in to both PowerChart and your Dragon Medical One profile.



- You will log in to PowerChart P438 as usual.



- You should also see a login screen for Nuance Dragon Medical One.
  - Verify your user ID. Your microphone should be listed as Microphone (PowerMicII-NS).



- Click Ok. Your profile will load.

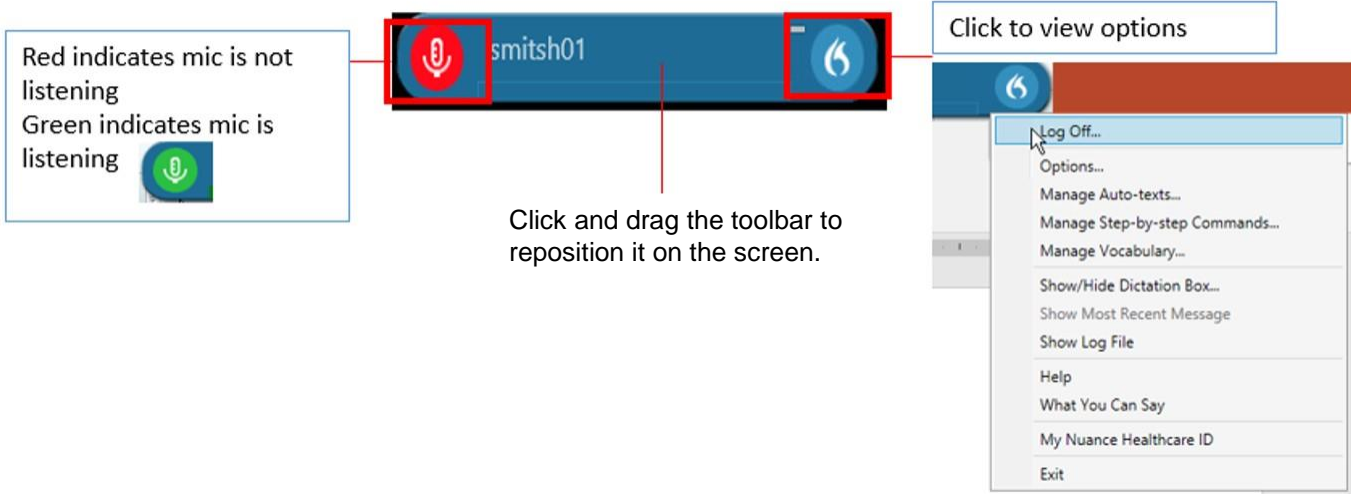
## 2. Dragon Medical One Toolbar

- The Dragon tool bar has been replaced by a much smaller toolbar.

### Old Toolbar:



### New Toolbar:



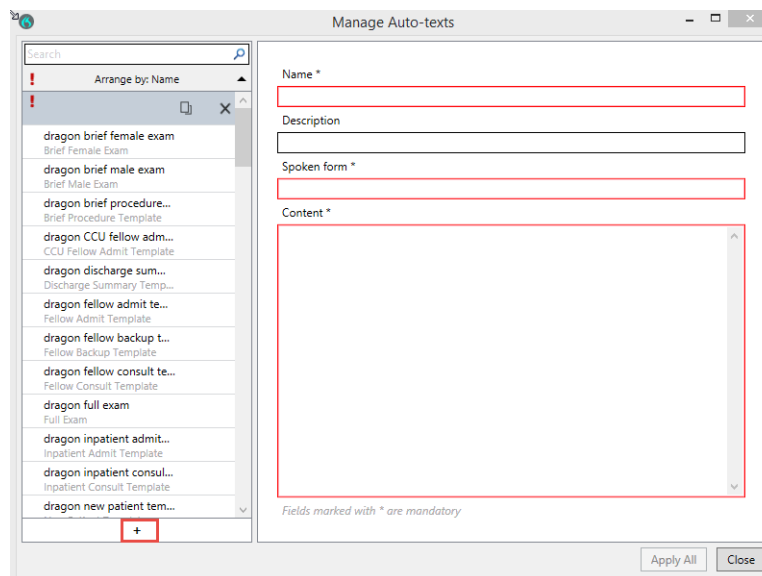
### 3. Dragon Commands Quick Reference

Voice Command	Action
What Can I Say?	Opens a help window with list of possible commands
Select <text>	Selects the specified word
Correct that	Opens list of options for correction of selected word
Add that to Vocabulary	Opens vocabulary editor to add words (useful for names or atypical words)
Select <text> through <text>	Selects the first word through the last word
Select All	Selects the entire document
Deselect That	Deselects highlighted text
Scratch That	Deletes selected text
Undo That / Redo That	Undoes or redoes the last completed Dragon editing or charting action
New Line	Starts a new line
New Paragraph	Starts a new paragraph (inserts 2 lines)
Delete That	Deletes the selected text
All Caps That	Changes selected text to ALL CAPS
Bold That	Changes selected text to <b>bold</b> font
Cap That	Changes selected text to First Letter Of Each Word Capitalized
Next Field / Previous Field	Moves between [bracketed] default fields in Dragon autotexts
First Field / Last Field	Moves to the first/last field in the default fields of a Dragon autotext
<b>Next Control / Previous Control</b>	Moves between charting fields (HPI, ROS, PE, etc.) in Dynamic Doc notes
Accept Defaults	After changing/editing any [bracketed] default fields in Dragon autotext, this command will remove the brackets and complete the note with the defaults
Insert after <text> / Insert before <text>	Places the cursor after/before a specified word in the dictated text
Period	.
Comma	,
Colon	:
Semicolon	;

<b>Hyphen</b>	-
<b>Open Quote</b>	“
<b>Close Quote</b>	”
<b>Open Paren</b>	(
<b>Close Paren</b>	)
<b>Show Dictation Box</b>	Makes dictation box visible
<b>Hide Dictation Box</b>	Makes dictation box invisible while still allowing user to dictate into it
<b>Transfer Text</b>	Moves the text from the dictation box to the document

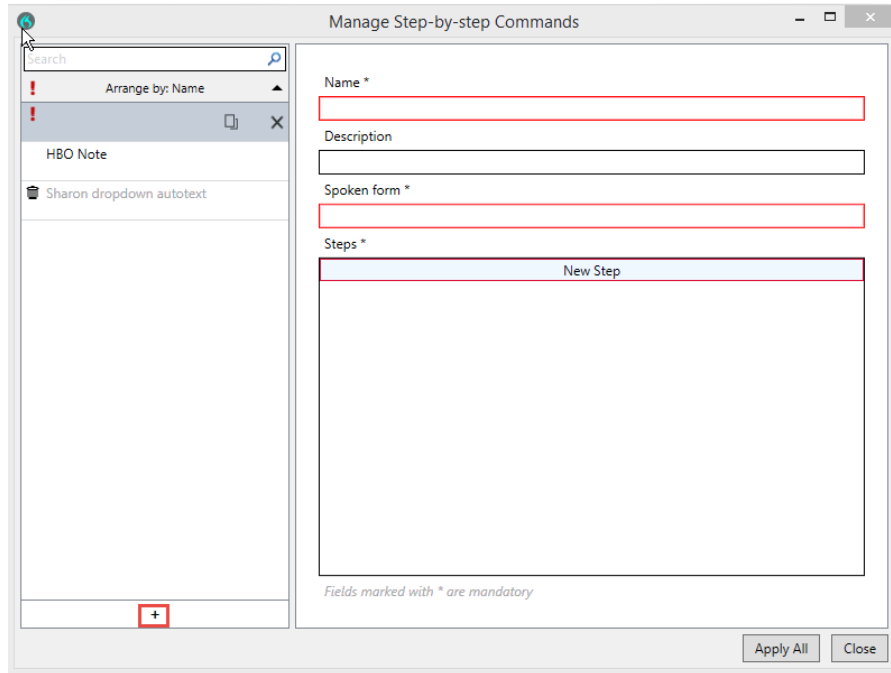
#### 4. Creating Your Own Commands

- To create a command, click the flame icon on the Dragon toolbar and select Manage Auto-Texts.
- The Manage Auto-texts window will appear.
- Click the + sign at the bottom of the window to add a new command
- Fill in the required fields, marked in red.
  - The “Spoken Form” field is what you will speak when you want to use this command.
  - **It is highly recommended to begin the Spoken Form with the word “insert.” (ex. *Insert Physical Exam*)**
  - The “Content” field will contain the language you want to include in this command.
- When you are finished, click “Apply All”, then click “Close.”



#### Creating Your Own Step-By-Step Commands

- Users can create a command that will invoke an auto-text or dot phrase, such as “.labs” or “.ROSCComplete.”
- Click the flame icon on the Dragon toolbar and select Manage Step-by-Step Commands.
- The Manage Step-by-Step Commands window will appear.
- Click the + sign at the bottom of the window to add a new step-by-step command.
- Fill in the required fields, marked in red.
  - The “Spoken Form” field is what you will speak when you want to use this command.
  - **It is highly recommended to begin the Spoken Form with the word “insert.” (ex. *Insert Physical Exam*)**



- In this example, we are creating a Dragon command that will pull in lab results using the .Labs24hr auto-text. See diagram below for example.
  - Click **New Step** in the Steps section.
  - The first step will be **Enter Text**.
  - Type .Labs24hr. Note that auto-texts are case-sensitive and must be typed exactly to work properly.
  - Click **New Step**
  - Select Wait. Enter a wait time of **250**. This allows time for Cerner to process the text that is being typed from step 1.
  - Click New Step
  - Select Press Hotkey.
  - Type Enter in the empty box.
  - Click Apply All and close the window.



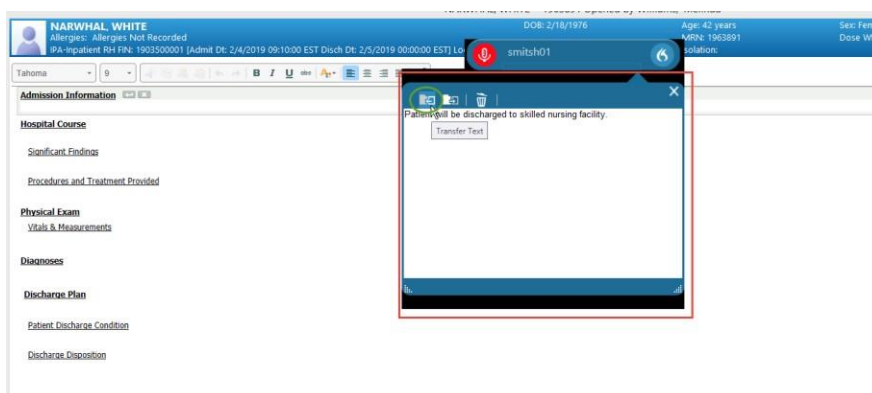
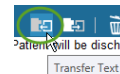
## 5. Using the Dictation Box

- The **Dictation Box** allows the user to dictate into a separate window, then transfer the dictation into a document.
- To open the Dictation Box, say “*Open Dictation Box*” into the microphone.
- Dictate into the dictation box.
- When finished dictating, there are two ways to move your dictation into your note. Click on the note in the area you want the text to appear.

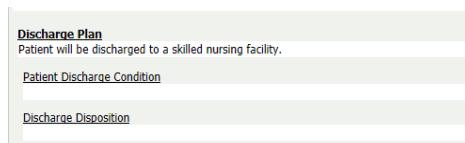
Option 1: Press the Transfer Text button on the microphone.



Option 2: Click the Transfer Text button in the dictation box window.



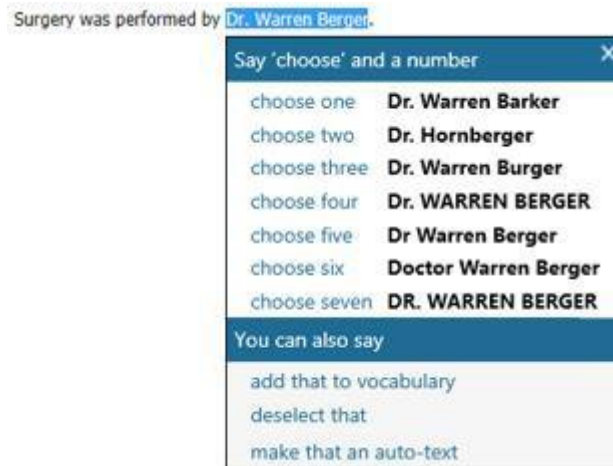
- The dictated text should now appear in the note.



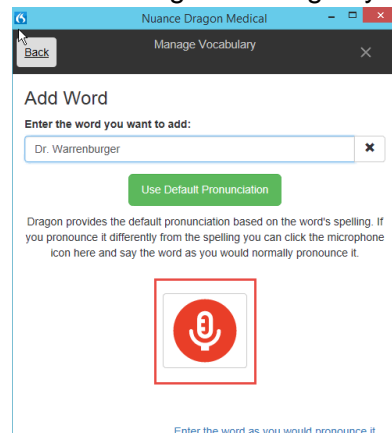
Note: The Dictation Box will appear if you attempt to dictate into an unknown text field, or say a command that is not recognized.

## 6. Correcting Misspellings

- Words with unusual spellings, particularly names, may not be understood by DMO initially.
- Users can correct these misspellings as they are encountered.
- Example: Dr. Warrenburger is a surgeon. Upon dictation, DMO prints “Surgery was performed by Dr. Warren Berger.”
  - Say “*Select Dr. Warren Berger.*” A small window will appear.



- Say “*Add that to vocabulary.*”
- A new window will appear.
  - **Type** the correct words as you want them to appear.
  - Click the red microphone icon and speak the word or phrase you are adding. DMO will begin listening to you. Do NOT click the red button on your PowerMic.



- Click Confirm to save your word or phrase to your vocabulary.

Confirm

- Close the Manage Vocabulary window by clicking the X at the top right of the window.
- Test your new word/phrase for accuracy.

## 7. PowerMic II Default Settings


- Buttons are preset as shown below.
- Users can customize some buttons on their PowerMic II, if desired.
  - Click the flame icon on the toolbar and select “Options.”
  - Select Microphone Buttons from the left-hand menu.



- Expect a slight lag after pressing the microphone button. Watch for the icon on the PC screen to turn green before you begin speaking (in your mind, think “Roper Saint Francis,” then start talking).

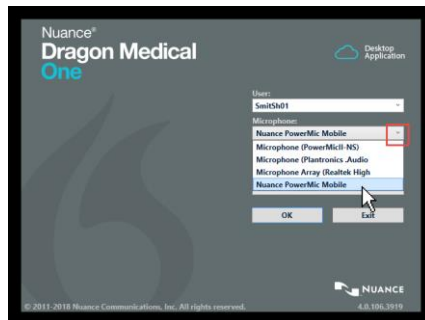
## 8. PowerMic Mobile

### • Initial Set Up

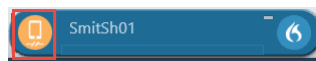
1. Install the PowerMic Mobile app on your device. 
  - The app is free in the App Store or Google Play.
2. **On your mobile device**, visit [www.rsfh.com/DMO](http://www.rsfh.com/DMO) and click the appropriate link for your device (Apple or Android).
3. A prompt will display to open PowerMic Mobile. Select “Open.”
4. PowerMic Mobile will provide prompts for set up. Follow the prompts.

### • Logging in to DMO

1. Log in to Cerner as you normally would.
2. Select Nuance PowerMic Mobile as the input device, rather than PowerMic-II.
  - Note: If you decide you want to change back to the PowerMic-II, you will log off (not exit) of DMO, log back in, and change your input device on the login window.



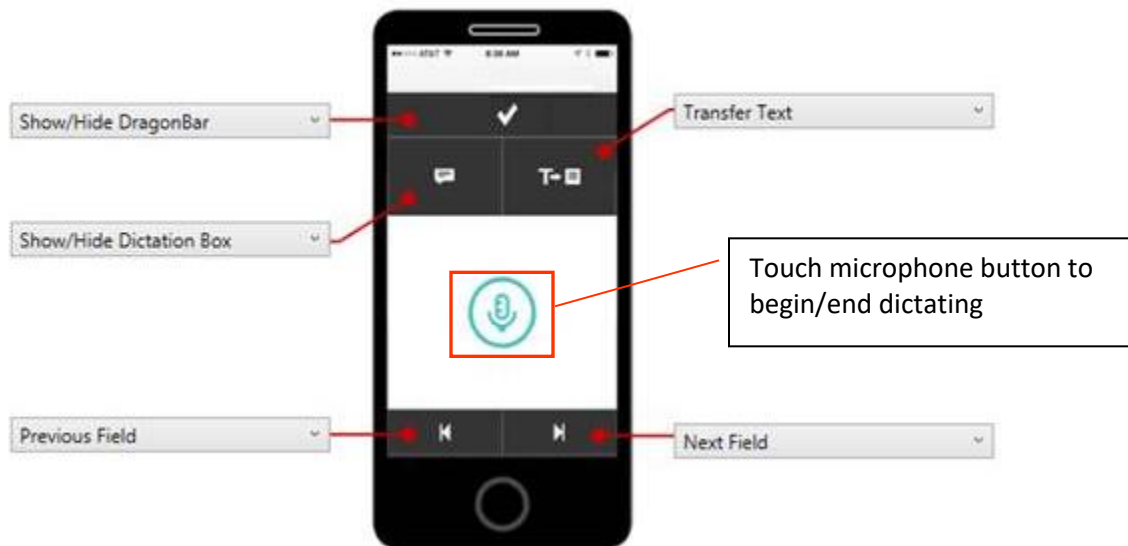
3. Open the PowerMic Mobile app on your personal device.
4. It will take a moment for your device to pair with your active Cerner session.
  - Dragon icon on the toolbar will be orange until your mobile device is paired with Cerner.



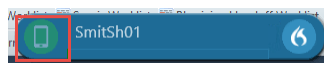
- Once pairing is complete, the icon will turn red.



5. The PowerMic Mobile App will display on your mobile device.

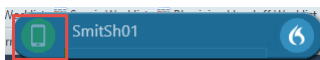


- When you select the microphone icon and can actively dictate using your mobile device, the icon will turn green.



**Special Notes:**

- Expect a slight lag after pressing the microphone button. Watch for the icon on the PC screen to turn green before you begin speaking (in your mind, think “Roper Saint Francis,” then start talking).



- If you are actively dictating, your mobile device will remain paired with your active Cerner session. If your phone locks, you will need to open up the PowerMic Mobile app and log back in before you can resume dictating.

## 9. Frequently Asked Questions

### **Dragon doesn't pick up the first word(s) I dictate.**

Expect a slight delay after pressing the record button on either the PowerMic or your mobile device. In your mind, think the phrase "Roper Saint Francis" before you begin speaking. This allows time for DMO and Cerner to sync and be ready for you to dictate.

### **When I move from one PC to another or tap back in to the PC, my session is not there.**

It is ok (and preferred) for you to leave your Cerner and DMO sessions active while you are working. You may move from one PC to another by tapping out/tapping in. Sometimes your computer may time out due to inactivity and you will need to tap back in. When this happens, simply tap in and double-click the RSF Apps icon. Click the P438 folder, then wait 5-10 seconds. Your Cerner and Dragon sessions will come up on the screen. Please do not start clicking to open new sessions. Give the system time to roam your previous session to the PC.

### **I need help with DMO.**

Please contact the Provider Support Line at (843) 212-8000 to report all DMO issues.

If you would like to meet with a trainer to learn more about DMO or need help creating commands, etc., you may email [harbortraining@rsfh.com](mailto:harbortraining@rsfh.com) or send the trainers a message via TelmedIQ. Search "Training" in TelmedIQ to find the training team.