

Connections

Newsletter for the hospital volunteers, students & friends of Roper St. Francis Healthcare

September 2019

Welcome Berkeley Hospital Volunteers!



Welcome new volunteers for RSF Berkeley Hospital as they go through processing to join our happy team. Pictured top, Jennifer Crawford and Rebecca Buffum welcome Mary Behr, Dee Nettles and Charlotte Walker. Below: Daniel Sullivan, Mary Belisle, Marilyn Madden, Chris Nadobny, Joyce Wyatt, Craig Neuhausel, Ron Rukan, Bob Baker and Gary Gardner. Not pictured Pam McMillan, Hal Bourgeois and applicants in progress.

Mark your calendars for dates for the opening festivities on 9/22. Registration will be required so call 843-402-2273 for your attendee wristband if you can come!

Volunteer Retirement



Bob Gebo has been part of the Bon Secours St. Francis Hospital family since 2003 when his wife Norma had scheduled a volunteer interview and encouraged him to join her. He began as a golf cart driver, then served in PACU and the Information desk serving a total of 12,735 hours. Bob and Norma won the Governor's Award for Volunteering among many other accolades and made countless friends. He will be missed!

Lip Sync for Lungs - Battle IV!

Hospitalist Dr. Marc Rucquoi, along with a cast of characters including Mark Dickson, Mindy Cate, Joan Perry and Charlie Black will represent us in the Lip Sync event on 9/26 at the Charleston Music Hall. Don't miss this! Donations to the Lung Association are welcome and increase his changes to win. Ticket sales at 843-853-2252 or <http://lipsyncforlungs.org/>



Volunteer Excellence in Action

Experienced RSFH volunteers were asked what their trick is to welcome and help our visitors and patients:

- Sometimes you need to get physical. You need to get up out of the chair and help people, walk them to where they are going or grab them a wheelchair. **Joanne Nuttal**
- I greet them with a warm, welcoming smile. If they are in the wrong building, I break the news gently and steer them in the right direction with clear instructions. **Arlene Westling.**
- Try to read the patient. Some welcome humor and friendly chatter while others may most need a listening ear. Let the patient take the lead. **Dottie Cordes**
- Greet people with a smile, be patient, listen and be kind. We are the first impression our families, visitors and patients see upon arrival in one of our facilities. **Bonnie Bell**
- Smile and make folks feel welcomed. None who enter our doors really want to be here so it's up to us as the first point of contact to make a warm heartfelt greeting. **Jerry Craig**
- Assist visitors and guests in anyway you can. If they are in the wrong place walk them where they need to be. If they are looking for another building or physician office be patient, call the doctor's office to confirm where they need to be. Don't send folks away on a wild goose chase. Get them to the right place the first time. **Ginny Hodges**
- As a volunteer in ICU, I welcome visitors and try to read their need so that I can put them at ease. If I can't answer their question, I find a nurse who can. **Stacey Sampson**
- When I take a person to their appointment, I always wait to make sure that they are in the right place before I leave. When I drive the golf cart sometimes people forget where they have parked, and I drive them around until we find their car. **Bob Driscoll**
- I greet them with a smile and comment on their children if they have them. As I walk them to their destination, I talk to them about the hospital, and highlight something positive about where they are going. **Donna Blake**

Dates To Remember

Hands-Only CPR for Volunteers

Mount Pleasant Hospital
Monday, 9/16: 11 a.m. - 2 p.m.

Berkeley Hospital Community Celebration

Wristband required. Sunday, 9/22: 2:30 p.m.
Country Music Singer Lee Brice performs at 5:30 p.m.
Call: 843-402-2273 to reserve your wrist band.

Getting To Know You - Roper Hospital

Lily Lassiter is a sophomore at Academic Magnet High School. She is aiming for medical school, hoping to double major in music and medicine and a career as a pediatric surgeon.

Lily has been serving as a volunteer for over a year playing the baby grand piano in the Roper Hospital lobby on weekends. She provided the musical entertainment for the volunteer awards luncheon last spring.

Lily recently completed hours earning the SCRUBS mentoring program certificate at Roper Hospital after shadowing along with staff members in different hospital units. She has been a pleasure to have on our team.



Caught in Action!

Pictured below: Dora Long attended the Magnet Celebration at Bon Secours St. Francis Hospital, Nanci Watski rounded with new therapy dog Reagan, Marie Paul participated in the summer teammate picnic at Bon Secours St. Francis Hospital. Lynne Steele and the Roper Hospital volunteer team offered hugs and lifesavers, SCRUBS student Grace Gurney celebrated completion with Mount Pleasant Hospital staff and Beulah Gorecki learned Hands-Only CPR from Tara Tsehlana.

Getting to Know You - BSSF

Patty Fulmer describes herself as an army brat. Her father was in the army and they were transferred every three years before settling in Charleston in 1965. She spend a career of over 40 years at MUSC doing everything from medical records, billing and coding, utilization review before retiring as program coordinator for case management.



Patty and husband QD have been married for 35 years. They have two daughters and two grandsons. Patty enjoys reading, travel, home décor and time spent with family and grandsons. She serves as docent for the annual Preservation Society Fall House & Garden Tour and is a church volunteer. Husband QD volunteers for Water Missions International.

She had a rewarding career and enjoys being back in a hospital environment as a volunteer in the OR Waiting Room. She has enjoyed meeting people, working with medical staff, and offering comfort to families waiting while their loved one is in surgery.



Volunteer News:

- If you get your flu shot on your own, be sure to bring the documentation to your volunteer manager.
- Jason Alexander, star of the Seinfeld show has been announced as the guest speaker for the RSFH Xavier Society Gala on 2/1/2020. The gala is a donor appreciation event for RSFH donors of \$1,500 annually.
- Thanks to Tara Tselhana, Community Health Manager, for visiting each hospital facility office for Hands-Only CPR drop in sessions.
- Thanks to everyone who contributed to the sanitary product drive for the Transition Clinic. Your gift is appreciated.

Roper Hospital:

- Congrats to former volunteers Kelly Wang and Kayla Rogers for their new roles as staff employees with our transport department.
- Thanks to all who helped with our efforts to make staff employees feel appreciated. The nurses pictured were feeling the love!
- Join the Roper volunteer Lunch Bunch at Rutledge Cab Company, 12 noon on Monday, 10/14. Burgers and fries are \$5.00.
- Our condolences to the family and friends on the death of former volunteer, Mac McTeer. Mac worked on the 7th floor escorting patients to surgery.
- Congratulations to Marka Rodgers on the lovely Post and Courier article written by Warren Pepper. The article entitled "Learning to Dance Pretty Again" featured her life story from ballet dancer to wheelchair after two disabling accidents. Marka has overcome and still teaches ballet from her wheelchair.



Bon Secours St. Francis Hospital:

- Congratulations to Nichelle White. Nichelle had been volunteering in the Emergency Department and has been hired as a Patient Care Technician.
- Welcome Betty Hilton back to the Information Desk on Friday mornings and Sarg Patel to the ED.
- Farewell to Dan Curry as he retires from the Bon Secours St. Francis Hospital cafeteria. Besides feeding us all for many years he is a good friend to many. We love you Dan!
- Pucker up baby! BSSF volunteers sponsored a tasting table for National Sour Candy day.



Mount Pleasant Hospital:

- Jack Connelly was celebrated and serenaded at his favorite coffee shop for his 85th birthday. Jack is pictured (center), with Ron Bell and James McGarry.

Getting to Know you - MPH

Former volunteer Buse "Bee" Inceoglu, (pictured center with new teammates Dylan Gosnell and Katherine Smith) was recently hired as a Patient Care Technician in the MPH Emergency Department!



Born in Ankara, Turkey, Bee joined the MPH volunteer team in 2017 serving in the Post Anesthesia Care Unit while she was visiting nursing schools in Charleston. When her visa expired and she was unsuccessful at getting a sponsor she returned to Turkey and waited six months to return to the United States. During this time, she worked in nursing at a private hospital in Istanbul. Tragically, while she was there her father was diagnosed with a brain tumor. Bee returned home to care for her father who died five months later. Bee explains, "It was the most devastating thing to happen to me and I decided to follow my path because I knew that would make my Dad happy."

She returned to the Lowcountry, and married her true love whom she met while in Charleston. She worked on English proficiency and became a citizen. In May she returned to Mount Pleasant Hospital and began volunteering in the Emergency Department. After several months, she applied for an Emergency Tech position and was hired. "I know I am a hard worker and I will always strive to do the best I can. I love being a tech where I can touch people's hearts and help them at a difficult time. I am confident that one day I will be a great nurse."

Volunteer Book Club

With Ursula Limpert



September's book is: **Where the Crawdads Sing** by Delia Owens.

This month's book is already a sensation. **Where the Crawdads Sing** by Delia Owens, is currently a movie in the making. The setting is practically in our backyard. It takes place in the Lowcountry along the coast of the Carolinas with its marshes, wildlife, and serpentine waterways leading out to the sea.

In a quiet coastal town, rumors of a "Marsh Girl" have haunted the people for years. Kya Clark, the so-called "Marsh Girl" abandoned by her family, grows up alone in the marsh she calls home. Intelligent and sensitive, she finds friends in the gulls, paddling out in her small boat through the waterways knowing every rise and fall of the tides.

Where the Crawdads Sing is flavored with murder, mystery, and romance. With a setting here in the Lowcountry, you'll surely relate to this unusual story. Be sure to watch for the movie version coming out soon.

Happy Birthday!

9/02 Sarah Forsythe, Marlene Williamon
9/05 Eric Jackson, Lou Taylor
9/06 Jim Merryman, Lee Moultrie
9/07 Carol Blackwell, Caroline Graham, Bob Mason
9/08 Betty Sikes
9/12 Lisa Beauford, Nancy Crawley
9/13 Marilyn Mauriello
9/14 Griff Hogan, Wilhelmenia Lewis
9/15 Janice DiMeo
9/17 Ronald Bell, Grace Gurney
Brian Lamb, Maureen Minaudo
9/20 Richard Nadol
9/22 Thomas Wojslawowicz
9/23 Mary Libhardt, Jose Martinez, Marzeih Towle
9/24 Sandra Narcisso, Heather Olson, Judith Purches
9/27 Darrell Verdeck
9/28 Michelle Wong
9/29 Karen Cellars, Barbara Portner

Jerry's Girls

Jerry Holts raves about the Cancer Center Infusion staff team. He watches them in action each week and describes them as kind, warm, thoughtful and experts in their field. We suspect they feel the same about him!



On a recent shift, Jerry quickly gathered them together for a photo-op. Pictured left to right, top to bottom: Jerry Holst, Terri Ryan, Jenni Rogers, Ally Chaplin, Stacy Cragg, Terri Price, Holly Diaz and Shenike Prather.

Welcome New Volunteers:

Roper Hospital: Welcome Chris Pryor, Eleanor Santy, Julia Carrizales and Rindy Fernandes - Clinical Research Department, Javon Rogers - 6 East. Kelley Miller - Spine Clinic. Olivia Jung, Carlie Fass, Brianna Hardy and Ayanna Starks joined the SCRUBS mentoring program.

Bon Secours St. Francis Hospital: Welcome Nancy Sliwa - magazine distribution, Karina Hinrichs - ED, Nancy Watsky and Reagan to Pet Therapy and Susan LaShomb. Jose Martinez, Joe Brennan, Kristen Caputo, Heather Snook, Lucas Hanagriff and Taylor Walton joined the SCRUBS Mentoring Program. Public Health interns Dee Heath and Shayna Johnson joined Ryan White program.

Mount Pleasant Hospital: Welcome Betsy Cappelmann - Mammography and Meagan Mims to the SCRUBS mentoring program.

RSFH Volunteer Opportunities:

Bon Secours St. Francis Hospital: Joan Perry welcomes applicants interested in serving to welcome, escort and serve as lobby ambassadors. Golf Cart drivers are needed for Monday morning and on Fridays. Call to brainstorm other opportunities!

Roper Hospital: Lynne Steele welcomes help Tuesday and Wednesday mornings at the information desk and in the Volunteer office on Tuesday's. Handcrafted wheelchair bags and adult bibs needed for Roper Rehab Hospital.

Mount Pleasant Hospital: Laurie Glass seeks afternoon volunteers for the Surgical Waiting Room on Friday and Mammography Hostesses on Wednesday and Friday afternoon. Volunteers needed for the MOB information desk on Thursday and Friday afternoon, receptionist for lobby information desk on Wednesday morning,

Offsite Offices: The Diagnostic Lab on St. James Ave. in Goose Creek welcomes morning lobby escort assistance on Mondays and Fridays. Touch base with Lynne Steele if this role and location would be of interest.

Roper Berkeley Day Hospital on Stony Landing Road in Moncks Corner welcomes help in the radiology department to escort patients, providing updates and information. Contact Lynne Steele if you are interested in serving at this location.

Bon Secours St. Francis Hospital: Joan Perry: 843-402-1156

Roper Hospital: Lynne Steele: 843-724-2080

Mount Pleasant Hospital: Laurie Glass: 843-606-7502

Hospice Volunteering: Laurie Beckman: 843-402-3260

Lowcountry Senior Center: Kimberly Palmer: 843-990-5555

Waring Senior Center: Peggy Chausse: 843-402-1990



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