

Connections

Newsletter for the hospital volunteers, students & friends of Roper St. Francis Healthcare

October 2019

Berkeley Hospital Opening Festivities



It's official! Berkeley Hospital opens on 10/4 after a wonderful "Parking Lot Party" where thousands of community members toured the new facility and enjoyed a concert. Welcome to our newest volunteer team!

Lip Sync Battle!



Hospitalist Dr. Marc Rucqiu convinced volunteer Charlie Black, Mark Dickson, Joan Perry and RSFH nurses and respiratory therapists to join him onstage in the Lung Associations fundraising Lip Sync Battle at the Charleston Music Hall. Charlie Black played the patient who is happily cured in the promo event video at this amazing event! Thanks to those of you who donated or attended in support of their efforts for this worthy cause.

RSFH Feelin' Groovy on Halloween

Halloween is a busy day for hospital volunteers! Bring in candy treats for our cauldrons and join fellow volunteers as we roam the hospitals treating staff and visitors. Join in a common **Seventies** theme if you like!



Touch base with your coordinator for details and times in your facility. Non-frightening costumes are recommended for healthcare facilities.

Governor's Award Winners



We were delighted to learn that RSFH volunteers were awarded Governor's Awards in two categories. Lily Lassiter won the Youth Award and Baby Hat Crochet & Knitters won the Group Award.

Lily is a School of the Arts student with an amazing musical gift. She routinely plays the piano in the Roper Hospital lobby. Lily is also interested in a medical career and has earned the SCRUBS mentoring certificate.

Bon Secours St. Francis Hospital sends hundreds of newborns home with hand-knit and crochet baby hats. From teammates, volunteers, church groups, retirement communities and the Babies-In-Need group, 1,300 hats were donated last year and 1,800 the year before, sending babies home with a handmade symbol of love. Dale Bernhardt and Colleen Turick represented the group at the ceremony at the SC State Museum on 9/27.

Cell Phone Courtesy



We use cell phones for everything and it feels like we can't live without them close at hand. In healthcare, we *always* want patients and visitors to know they are top priority. Our personal business should never appear more important than their care.

If you need your phone with you, keep it on vibrate, let the phone take a message and move to a private area to handle personal calls. Do not give out hospital numbers for personal business. Be alert for visitors needing assistance, look up, make eye contact and offer a friendly greeting as they approach. Thanks to Jim McGuinness - a shining example of customer service for posing!

Dates To Remember

Uniform & Shoe Sale

Bon Secours St. Francis Hospital

Tuesday, 10/29: 3 p.m. - 7 p.m.

Wednesday, 10/30: 7 a.m. - 3 p.m.

Payroll deduction available for eligible, registered teammates

Pink Ribbon Bagel Day

Volunteer Help Needed!

Sign up with Joan Perry to help sell Pink Ribbon bagels

Tues, 10/8 from 8 a.m. - 1 p.m.

Bon Secours St. Francis Lobby & Cancer Center Lobby

Proceeds support the RSFH Foundation.

Halloween Rounds

10/31: Touch base with your coordinator and offer to help.

Candy contributions welcome!

Wear your best 70's outfit that day!

Cards for Heroes

11/11: Volunteers will set up tables in hospital facilities inviting teammates to write meaningful messages on cards to be delivered to active duty service members over the holidays. Offer to lend a hand from 10 a.m. - 1 p.m!

Roper Volunteer Lunch Bunch

10/14 at 12:30 p.m. Rutledge Cab Company, \$5 burgers & fries

All welcome. Let Lynne know if you plan to attend.

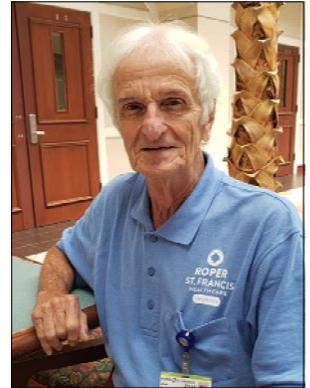
Caught in Action

MPH volunteer James McGarry won the Date Night basket in a raffle sponsored by MPH Nursing Shared Governance. Denise Roberts and Carol Diamond are pictured taking chances on their favorite basket. Mary Behr was queen for the day as she participated in new teammate orientation escape room activities at Berkeley Hospital. Joan Perry photographed the Pride Parade.

BSSF volunteers said farewell to cafeteria manager Dan Curry and Vivian Hodges said goodbye to Hilda Rouse from Endoscopy. June and Ron Bell took part in the Hands-Only CPR training with Tara Tsehlana. Country music star Lee Brice delighted the audience at the Berkeley Hospital community celebration.

Getting to Know You - BSSF & RH

Joe Corradino was born and raised in New Jersey. He earned his Philosophy and Psychology degrees from Seton Hall University and NYU. He spent his career working for the Federal Government, retiring from the Department of the Navy. During his career he worked with the Action Agency - a Federal Volunteer Agency under the Peace Corp as recruiter and director of the Pennsylvania state office and the for Equal Opportunity Commission.



Joe was married to Kay Waterson of Pittsburg for forty-two years. They had five children and soon to be eight grandchildren. After Kay passed away, and he retired, Joe moved to Charleston to be close to family members. He is pleased to say that all of his children live in beautiful locations which are a pleasure to visit and he spends much of his time traveling to see them.

Joe came to us as an experienced hospital volunteer and offered to lend a hand at both Bon Secours St. Francis and Roper Hospital. At St. Francis he is based in Ambulatory Care and assists with wheelchair discharges. Soon to return to Roper Hospital, his role was to serve as an escort to the Pre-op area.

*No one is more cherished in this world than someone who lightens the burden of another.
Thank you.*

Author unknown



Volunteer News:

- Documentation of flu shots is required by 12/1. Drop by an Employee Health Office during regular hours to get yours or bring your manager documentation.
- The RSF Foundation sends thanks to volunteers for their donation of \$3,000 to the annual Giving Campaign.
- Brookdale Senior Living is hosting "Dementia Dialogues" on 10/9 from 9 a.m. - 5 p.m. at their facility on Charlie Hall Blvd. If you are caring for a loved one with dementia or simply want continuing education, call 843-832-9888 or register online at: www.allcarelivingservices.com. BSSF volunteer Sarah Forsyth is the Business Development Coordinator at Brookgreen and welcomes interest.
- **Holiday coverage:** For the most part, volunteers are not required to serve on official holidays. Volunteers in surgical related areas may check with the staff to find out if patients are scheduled on any holiday in question. Information Desk volunteers are always welcome to assist with visitors. During mandatory evacuations, please assume your safety is our priority.
- Amanda Biondi and staff at the Transition Clinic send their gratitude for the donation of feminine hygiene products contributed by volunteers and friends. 85 packets of hygiene products were collected!



Roper Hospital:

- Roper Hospital changes: welcome Kelly Coya as the new Clinical Manager for the Roper Emergency Department and Carla Kessinger to 5 East as Interim Clinical Manager. Congratulations to Shannon Wouldwyk, formerly 5 E Clinical Manager on her new role as a Clinical Nurse Specialist.
- Lynne will be out of the office on vacation 10/21 - 28.
- Condolences to Edith Oshinsky on the death of husband Chuck on 9/11/19.
- Congratulations to Cathy Quattrone in the birth of her new grandchild.

Bon Secours St. Francis Hospital:

- **OB Emergency** - we now offer emergency care for early pregnancy and mothers without an MD. Direct patients straight through the double doors behind the main tower elevators. There is a button to press on the right to get in. Family members will still need to be tagged through security.
- Welcome Wendy Ledbetter as new manager of the BSSF cafeteria.

- Welcome Ruth Middleton back to Phlebotomy and Sarg Patel to the ED. Thanks to Shula Holtz for adding on a Lobby Ambassador shift.
- If you text Joan through the hospital phone number 843-402-1156 include your name so she will know who it is from. The text comes through to our email very well but isn't connected to a sender.
- Volunteers on duty on 10/15 are invited to enjoy the teammate Carnival festivities on the Bon Secours St. Francis Hospital lawn from 11 a.m. - 1 p.m.
- We are saddened to learn of the death of Raymond Keegan a former member of the Caring Clown team.

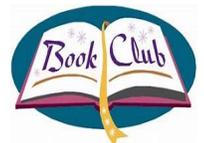
Mount Pleasant Hospital:

- Welcome back Linda Reinschmidt! We are so happy you have returned.
- Thanks to Tara Tsehlan - Community Outreach Coordinator for bringing life-saving Hands-On CPR to the MPH Team. Twenty volunteers learned life saving skills.
- Noel Johnson has worked hard to tag MPH wheelchairs. We now have 17 tagged wheelchairs in circulation. It has already made a positive difference!
- Support the MPH pumpkin carving contest and cook-out on the courtyard, Wednesday, 10/ 30, 4 p.m. - 6:30 p.m., sponsored by Nursing Shared Governance. See Laurie Glass for details.
- Congratulations to Candyce Pickering, Assistant Manager - 3North & 3 South! Candace received the MPH Employee of the Quarter award! She is a strong supporter of the volunteer department and we are



Volunteer Book Club

With Ursula Limpert



October means pumpkins, the turning of leaves, scary stories and ghosts! This month, let's scare up a famous ghost from the past who once lived on Sullivan's Island. He is none other than the 19th century author of masterful tales, mystery and Macabre - Edgar Allen Poe.

His stories and poems are readily available and well known to most all of us. Stories of interest are the Tell-Tale Heart, The Cask of Amontillado, The Pit and the Pendulum and the Fall of the House of Usher. Among his equally known poems are "The Raven" and "Annabel Lee."

You will be introduced to another of his works as you enter "Poe's", the restaurant named for him on Sullivan's Island. Embedded in the entry walk is a mosaic of a golf bug. This icon refers to The Gold Bug, another not-to-be-missed story. This month we encourage you to go to your library, bookstore or online reader to indulge yourself on a dark October night with a story from the master of the dark side.

Happy Birthday!

10/01 Dale Bernhardt
10/02 Susan Aviles
10/03 Mary Hritz
10/04 Dee Czarnik, Madison Willm
10/06 Kevin Campbell
10/07 James McGarry, Eleanor Santy, Phyllis Way
10/08 Evelyn Howe
10/10 Fran Richardson, Nancy Sliwa
10/11 Mary Putnam, Wiley Wellons
10/14 Loretta Kennedy, Colleen Turick
10/15 Brenda Brown, Leo Cegelka, Jr.
10/18 Judith Roumillat, Rebecca Witt
10/19 Sue Murner
10/22 Bob Baker, Sophie Moore
10/25 Luiz Reis, Stacey Sampson
10/26 Dottie Cordes, Ann Douty
Charlotte Walker, Joyce Wyatt
10/28 Ron Rukan, Danielle Wilcox
10/31 Carlie Fass

Welcome New Volunteers:

Roper Hospital: Welcome Madison Willm, Leah Wade, Brooke Yacavone, Mary Nan Leath, Mallory Watford, Kylie Burroughs, Leighann Faulkner and Sapna Patel to the SCRUBS mentoring program.

Bon Secours St. Francis Hospital: Welcome Anne Panerosa and Rodney Clay as Phlebotomy escorts, Colleen Kelley to Mother/Baby. Welcome Sarah Moore, Makenzie Burke, Lily Eppes, Jiu Patel and Brittany Moore to the SCRUBS Mentoring Program.

Mount Pleasant Hospital: Welcome Marissa Grantz and Hope Lanier to the 3rd floor Medical Surgical unit and Dana Walters to Cardiac Rehab.

RSFH Volunteer Opportunities:

Bon Secours St. Francis Hospital: Golf Cart drivers are needed for Monday morning and on Fridays. Joan Perry welcomes applicants interested in serving to welcome, escort and serve as lobby ambassadors. Call to brainstorm other opportunities!

Roper Hospital: Lynne Steele welcomes help Tuesday and Wednesday mornings at the information desk and in the

Volunteer office on Tuesday's. Handcrafted wheelchair bags and adult bibs needed for Roper Rehab Hospital.

Mount Pleasant Hospital: Laurie Glass seeks afternoon volunteers for the Surgical Waiting Room on Wednesday and Friday, and Mammography Hostesses on Wednesday and Friday afternoon. Volunteers needed for the MOB information desk on Thursday and Friday afternoon, receptionist for lobby information desk on Wednesday morning,

LOVE

We weren't surprised to learn that this beautiful balloon display in the Pride Parade was created by Caring Clown volunteer Judy Volkman! Judy has a business called [Balloon Smiles](#).



Flu Shot Reminder!
Get yours before 12/1

Bon Secours St. Francis Hospital: Joan Perry: 843-402-1156

Roper Hospital: Lynne Steele: 843-724-2080

Mount Pleasant Hospital: Laurie Glass: 843-606-7502

Berkeley Hospital: Rebecca Buffum

Hospice Volunteering: Laurie Beckman: 843-402-3260

Lowcountry Senior Center: Kimberly Palmer: 843-990-5555

Waring Senior Center: Peggy Chausse: 843-402-1990



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