

# Connections

Newsletter for the hospital volunteers, students & friends of Roper St. Francis Healthcare

November 2019

## Happy Thanksgiving!

We are so grateful for you, our volunteer team at this holiday season. You touch so many lives with compassion and joy and make this a health system we can be proud of. Happy Thanksgiving to you and yours!

## Cards for Heroes

We ordered 1,250 holiday cards for active duty service members. Tables will be set up near hospital cafeterias on Veteran's Day, 11/11, stop by and write a meaningful message on a card. The Red Cross will distribute them for us. Thanks to Marlene Williamon for her assistance with this meaningful project throughout the years.

Feel free to ask for cards ahead of time to sign. Volunteers, especially veterans are invited to help staff the tables from 10 a.m. - 1 p.m.

## Socks & Skivvies Drive

Show your care with underwear! Socks and underwear may be the most needed and least donated items in homeless shelters. Last year we donated over 1,100 items. Let's do it again! Look for bins in the lobby and consider donating new men's and women's socks and underwear. We also welcome cash donations to shop for items. The drive runs 11/15 to 12/15.



## Volunteers Caught in Action

Pictured below: Caring Clown - Dr. Silly Goose shared a smile with Carlvn Wright at the BSSF Carnival. Congratulations to Nancy Morrow and Solveig Bracy as they received their Governor's Award certificates for the Baby Hat Knitters project. The Roper Hospital volunteer lunch bunch group at Rutledge Cab Company is growing and enjoyed fellowship.



## Snooping is Not a Core Value Integrity Is!



Privacy Officer Elizabeth Willis, shares reminders about privacy and HIPAA and is always available to help us with specific questions.

- We do not access or share patient information because we are concerned or curious, even when it feels it is for a good reason.
- We do not ask for details or access information to confirm a rumor or to "check on" someone.
- We do not ask for details or access patient information as a favor to a friend, family member or teammate.
- We do not use anyone else's login. If computer access is needed to assist staff with a project ask the manager to request access through proper channels.
- We do not access our own or family member's medical information directly. We would use the proper channels.
- We do not take patient information home. If we use any paper document we properly dispose of it before leaving our station.

## Happy Thanksgiving!

## Dates To Remember

### Cline Classics Sale

Payroll deduction available for eligible, registered teammates  
Jewelry, Scarves, Electronics, Toys & More!

#### Roper Hospital - Irene Dixon Auditorium

Monday, 11/4: 9 a.m. - 5 p.m.

Tuesday, 11/5: 7 a.m. - 3 p.m.

#### Bon Secours St. Francis Hospital - Mall

Tuesday, 11/6: 9 p.m. - 4 p.m.

Wednesday, 11/7: 7 a.m. - 2 p.m.

#### Mount Pleasant Hospital - MOB Classrooms

Thursday, 11/8: 7 a.m. - 3 p.m.

### Help Needed - Cards for Heroes

11/11: Volunteers will set up tables in hospital facilities inviting teammates to write meaningful messages on cards to be delivered to active duty service members over the holidays. Offer to lend a hand from 10 a.m. - 1 p.m.

### Help Needed - Shirt Hand-out

The RSF Foundation can use a hand giving our t-shirts for the Teammate Giving Campaign. Let coordinators know if you can help on the following dates from 7 a.m. - 1 p.m.

Monday, 11/18: Roper Hospital - Irene Dixon Auditorium

Tuesday, 11/19: Bon Secours St. Francis Hospital - Mall

Wednesday, 11/20: Mount Pleasant Hospital - Main Lobby

### BSSF Craft Fair

11/22 from 7 a.m. - 4 p.m. in Mall Classroom #1

Start your holiday shopping and enjoy talented teammates handiwork.

## Getting to Know you - Berkeley Hospital



Dan grew up in Brooklyn, NY, leaving in 1988 to pursue his dream as a corporate speech writer. His job as corporate magazine editor for major players in the energy industry, allowed he and his wife to travel the world. In 2001 he became George W. Bush's Energy Secretary's speech writer. Dan retired the day "W" left office. He has two daughters, five grand-children, including triplets.

His dog Mulligan was adopted when he was 7 weeks old and is now 4 1/2. He is a golden retriever and is a member of the Alliance of Therapy Dogs and the American Kennel Club. Dan and Mulligan

worked at Mary Washington hospital in Virginia, but Berkeley is his first brand new hospital!

Mulligan and Dan have been welcomed by staff and enjoyed visits requested by patients on their first pet therapy rounds in the new facility!

## Getting to Know You - Roper Hospital

Peggy and Truffle started pet therapy rounds at Roper Hospital this summer and have made quick friends!



Margaret Pinckney Hay, "Peggy", is originally from James Island. She attended Queens College in Charlotte and then the University of North Carolina where she earned a BA in mathematics, returning to Charleston after marriage.

Peggy was a stay at home mom for children, Laura, Anna and Adam. She has four grandchildren, Sarah, Sam, James and Everette.

Peggy enjoys adventure travel - from a trip to Antarctica onboard a 150 foot Russian research vessel, to climbing glaciers, walking among seals and penguins, visiting Zimbabwe, Botswana and South Africa. She enjoys walking, canoeing and boating. She has chartered sailboats in the Caribbean, South Pacific and the Adriatic Sea, as well as canal boats in rivers of France, Italy and Canada.

Three years ago, a friend asked Peggy if she would like one of her new puppies. Initially hesitant, she had a change of heart when she saw the little fur balls. One ran to Peggy and looked right up at her face with her tail wagging. When Truffle gets a bath and the pink leash goes on, she seems to know that she's going to work at Roper Hospital and there is a bit more pep in her step.

## Getting to Know You - Mount Pleasant



Jack Connelly began volunteering in at the "new" Mount Pleasant Hospital in 2009. With his Army medic background, he started serving in the Emergency Department. He followed in Outpatient Surgery - stocking and organizing, working the Front Lobby Desk and his current station at the MOB Information Desk. Jack helps 35 - 70 patients in his four-hour shift.

Jack got his pilot's license at 16 and at 17 was flying passengers. He owned two of his own planes. He served as an Army medic for six years, flew with Air Search & Rescue Missions and was a Coast Guard Auxiliary volunteer for 16 years teaching boating safety.

Jack and wife, Ellie, visited friends in Charleston twenty-one years ago from New Jersey. By noon that day, they decided to move here. They enjoy the beauty of the area and dining out. Jack still enjoys planes, boats and sports cars. Pictured above in his Maserati, Jack loves people and has become the department Social Ambassador coordinating popular volunteer socials.

## Volunteer News:

- Stopping the flu begins with YOU! Either get a flu shot from an Employee Health Office or bring your documentation before 12/1. Stay healthy this winter.
- We welcome RSFH babies in style! Bring in an item to fill our baby baskets. We make lovely gift baskets for the first boys and girls born at RSFH hospitals.
- Senior Day at the Coastal Caroline Fair is on 11/6. Special admission price for adults age 55 and older. Special events are lined up for the entire day and include a Senior Career Fair from 10 a.m. - 2 p.m.

### Roper Hospital:

- Congratulations to Pam Chesney on the birth of her new grandchild.

### Bon Secours St. Francis Hospital:

- Singer Mary Kunsman was invited to participate in a Senior Talent show at Hutchinson Square in Summerville and awarded a special plaque designating her a Singing Healer.
- Welcome back Debra Georgas to the OR Waiting Room!
- Our sympathy to Ellen & Ian Keys and family on the death of Ellen's mother.
- Thanks to Brenda Brown, Joan Fabian, Susan Lashomb and Joan Perry who worked along with staff from Panera Bread Company to sell 250 pink ribbon bagels benefitting the RSF Foundation in October..
- Thanks to Caring Clowns Dr. Silly Goose and Dr. Quakenbush for staffing an entertaining booth in the BSSF Carnival!
- We are delighted to learn that Jerry Holst and pet therapist Bobbye Wilson with Ace will be recognized at the Health Care Heroes banquet on 12/3.



### Mount Pleasant Hospital:

- Save the date for our the MPH volunteer holiday luncheon at Sena Café on 12/13. Sign up in the Volunteer Lounge.
- Join fellow MPH volunteers at Costco on Tuesday, 11/12, at 12:30 for a Hot Dog or piece of pizza and a drink - just \$1.50.
- The ICU, Med/Sug and OR nursing teams send thanks for the continuing education material funded by the MPH Volunteer Department! They were thankful and appreciative of our kindness.

### Berkeley Hospital

- **Name Change:** The Moncks Corner facility often referred to as "Berkeley Day" or "Roper Berkeley" will now be named **Moncks Corner Medical Plaza**, a department of Roper Hospital. Moncks Corner Medical Plaza offers a full-service ER, labs, 3D mammography, bone density, CT, MRI, Sleep Lab, surgery, primary and specialty care. The facility is located at 730 Stoney Landing Drive in Moncks Corner.
- Thank you to our new team for your flexibility and willingness to learn new roles. It's an exciting time!

## Getting to Know You - St. Francis

Emma Chamberlain is from Indian Land, SC and considers Charleston her second home. She has a sister Abby and two cats at home.

Emma is a senior at the College of Charleston, majoring in biology and minoring in psychology. She learned about the Physician Assistant career path while in high school and determined that was the direction she was interested in. She applied for the SCRUBS mentoring program last summer, completed it and has continued as a volunteer in the Emergency Department. Emma serves weekly in the ED and appreciates the staff welcoming her as part of the team and ED family. She has served over 200 hours. She enjoys the fact that every day is different and that she is able to learn while serving. Larry Harris, PA has recently welcomed her to shadow him in his role.



Emma teaches a freshman seminar class at the College of Charleston, enjoys coloring and is taking up running for exercise.

## Volunteer Book Club

*With Ursula Limpert*

November is the month we traditionally remember our Veterans. This month's book, **Dutch Girl: Audrey Hepburn and World War II** is by Robert Matzen and it combines the horrors of World War II with the story of a beloved Hollywood actress. An unusual pairing, but one very closely interrelated.



Twenty-five years after her passing, Audrey Hepburn remains a beloved Hollywood star as much for her movies as well as for her role as UNICEF ambassador. Her stardom has always been chronicled, but none have covered her intense experiences through five years of Nazi occupation in the Netherlands, her home country.

Audrey's role in the war as she was growing up included participation in the Dutch Resistance, and working as a doctor's assistant during the Battle of Arnhem. She lived with the brutal execution of her beloved uncle and the ordeal of the 1944 winter of starvation in the Netherlands. She had to contend with the fact that her father was a Nazi agent and her mother was pro-Nazi during the early occupation. Audrey's own reminiscences, new interviews with people who knew her in the war, wartime diaries, and the author's own research shed light on this riveting, untold story of Audrey Hepburn under fire in World War II. The book includes a section of photos, many from her personal collection and published here for the first time.

## Happy Birthday!

11/01 Jeanne Bowie, Kristen Caputo, Betty Swinton  
11/03 McRae Lawrence  
11/04 Brenda Lewis  
11/05 Mary Mosier, Bill Scaggs  
11/06 Mary Ellen Oomens, Delaney Tyson, Evan Burgess  
11/08 Debra Hatchell, Ellen Kay  
11/09 Sarg Patel, Hal Perry, Betty Saulisbury, Jane Sullivan  
11/10 Mary Nan Leath, Flossie Sanders  
11/12 Hal Bourgeois  
11/13 Jerry Craig, Dee Nettles  
11/14 Nell Duffy, Barbara Howell, Betty Ludwig  
11/15 Regina Autullo  
11/16 Marilyn Cook  
11/17 Julie Gautreaux, Karen Hopkins  
11/18 Hannah Rose Harrison  
11/19 Becky Warriner  
11/20 Darlene Casey, Ealy Ritter  
11/21 Wendy Zettel  
11/22 Francis Madden  
11/23 Arlene Westling  
11/25 Rodney Clay, Cathy Quattrone  
11/27 Connor Crull  
11/29 Carol Sayer  
11/30 Bill Field, Brenda Pitts, Susan Tillman

## Welcome New Volunteers:

**Roper Hospital:** Welcome Morgan Baker to 6 East Med/Surg, Josie Harrington, Carlie Fass and Uyen Phan to 5 East Med/Surg, Hannah Finnegan to 5 South Oncology, William Field and Sharon Field to Mended Hearts, Cara Black to Physical Therapy and Haley Bowen to Occupational Therapy.

**Bon Secours St. Francis Hospital:** Welcome Mary Hunter Altman to PT, Brianna Childs to the ED, Sarah Isgett to Rehab Services Administration, Bruce Rensing as a Golf Cart driver, Albert Schechterman to PACU and Libby Norton to Mammography and Info Desk. Welcome Todd Vine, Victoria Nava, Madison Graziani, Alex Ryan, Brianna Scott Madison Graziani and Ashwin Sammanasanathan to the SCRUBS Mentoring Program.

**Mount Pleasant Hospital:** Welcome Emily Progar to ICU, Sally Dahlgren to Cardiac Rehab and the OR Waiting Room, Karen Roy to Mammography and Lobby

Desk and Samantha Duncan to the SCRUBS mentoring program. Welcome back Judy Dreyfus and Bob Macaluso!

## RSFH Volunteer Opportunities:

**Bon Secours St. Francis Hospital:** We welcome volunteers interested in serving as Mammography Hostesses, a Golf Cart driver is still needed for Fridays. Joan Perry welcomes applicants interested in welcoming, escorting and serving as lobby ambassadors. Call to brainstorm other opportunities!

**Roper Hospital:** Lynne Steele welcomes help Tuesday and Wednesday mornings at the information desk and in the Volunteer office on Tuesday's.

**Mount Pleasant Hospital:** Laurie Glass seeks a Wednesday afternoon volunteer for the Surgical Waiting Room starting in December. Volunteers are needed for the MOB information desk on Thursday and Friday afternoon.

## Pink Bagel Sales



Thanks to Susan LaShomb, Joan Fabian and Brenda Brown for selling 250 pink ribbon bagels from Panera Bread Company at Bon Secours St. Francis Hospital, benefitting the RSFH Foundation.

**Bon Secours St. Francis Hospital:** Joan Perry: 843-402-1156

**Roper Hospital:** Lynne Steele: 843-724-2080

**Mount Pleasant Hospital:** Laurie Glass: 843-606-7502

**Berkeley Hospital:** Rebecca Buffum

**Hospice Volunteering:** Laurie Beckman: 843-402-3260

**Lowcountry Senior Center:** Kimberly Palmer: 843-990-5555

**Waring Senior Center:** Peggy Chausse: 843-402-1990



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