

Connections

Newsletter for the hospital volunteers, students & friends of Roper St. Francis Healthcare

November 2018

Thanksgiving

We are blessed by the volunteer team at Roper St. Francis Healthcare. You touch so many lives with your kindness and joy each day and you make this a health system we can all be proud of. These are some of the things volunteers mentioned being grateful for this year:

Buzz Edwards: I am grateful for my faith in a loving God, Monsignor Brovey and his great kindness, the opportunity to serve others, for my family, and for the witness and example of all the Saints on whose shoulders we stand and in whose footsteps we follow.

Karen Pinson: I'm thankful for my health and my children. Really I'm grateful for everyday.

Betty Sikes: I am thankful that my granddaughter and her husband have both secured jobs in Charleston and they will be living here again. I love volunteering and am grateful for the time I spend in my role at Roper Hospital.

Joyce Howard: I am so grateful for the family I have left in my life.

Priscilla Houston: I am grateful for my family and will be hosting Thanksgiving dinner for all my in-laws this year.

John Hogg: I am grateful for living this long! I am also grateful to be joining a family celebration in Spartanburg.

Neil Stitt: I am thankful for family, friends, grandchildren, my health, my church and my relationship with Jesus Christ.

Linda Reinschmidt: I am thankful for health, family, friends and Mr. Steve.

Donna Blake: I am thankful for good health.

Pari Towle: I am thankful for everyone here in this volunteer group. I feel very lucky to have found this place and be with these wonderful people.

Bob Driscoll: I am thankful for good friends (Wednesday volunteers!) and my family.

Bobbye Wilson: Pet therapist Bobbye recently lost therapy dog Aces' sibling, 14 year old Bella. She states, "It is a difficult time but I am grateful for the wonderful fourteen years we shared."

Eileen Anderson: I am thankful for family and that my son recovered from sepsis.

Joe Sterling: I am thankful for family and friends.

Holiday Cards for Heroes



Just say *Thanks*
We'll do the rest

We ordered 1,000 holiday cards for active duty service members and encourage you to stop by tables in hospital lobby areas on Friday, 11/9 to write a message on a card. The Red Cross will distribute them for us. Volunteers are invited to staff the tables between 10 a.m. - 1 p.m. Let your coordinator know if you can assist or want to sign a card ahead of time.

Socks & Skivvies Drive

Socks and underwear may be the most needed and least donated clothing articles in homeless shelters. Last year we donated over 1,000 items! Let's do it again. Look for bins in the lobby and consider donating new men's and women's socks and underwear. We also welcome cash donations to shop for items. Drive ends 12/15.

Flu Shot Deadline

December 1st is the last date to work without a documented flu shot. Thanks to everyone who has brought in documentation or dropped by the Employee Health Office for their vaccine. Minors should get theirs in their MD office and bring documentation.

Heartbeat of the Holy City

Volunteer Solveig Bracy was one of the featured fifty portraits on display at the Principle Gallery show and her fans were there to cheer her on! Photos below.



Dates To Remember

Attention Crafters: Teammate Craft Sales

Bon Secours St. Francis Hospital - 11/30
Contact Tabitha Nolen: 843-402-1640 or ask
Joan Perry for the application form.

Roper Hospital: 12/14 Contact Lynne Steele
Mount Pleasant Hospital: Contact Laurie Glass
(we are exploring interest at RH & MPH)

Cline Classics Sale

Jewelry, Clothing, Accessories & More!
Payroll deduction available for registered
eligible teammates.

MPH MOB Classrooms

Monday, 11/5: 9 a.m. - 4 p.m.

Roper Hospital – Irene Dixon Auditorium

Tuesday, 11/6: 10 a.m. - 5 p.m.

Wednesday, 11/7: 7 a.m. - 3 p.m.

St. Francis Hospital - Classroom #3

Thursday, 11/8: 9 a.m. - 4 p.m.

Friday, 11/9: 7 a.m. - 4 p.m.

Getting to Know You - MPH



Lauren Sullivan spent most of her childhood in Connecticut. She studied languages at Quinnipiac College and Southern Connecticut State University. Lauren met husband Billy while “trick or treating” with her college roommates and they married in 1972. She shares that one of her college roommates also married Billy’s roommate. Lauren was a Travel Agent for thirty years and traveled all over the United States, the Caribbean, Europe, Venezuela

and Mexico. Her favorite was Morocco. They spent memorable vacations in the Charleston area, and in 2006 she and Billy retired to Mount Pleasant.

Lauren has three children. Son Brandyn, wife Kori and their two children Payton and Logan live in Charlotte, Easton and his wife Jesse celebrated their one year anniversary in August and live in Connecticut, while daughter Kyli lives in West Ashley and is a Roper Hospital teammate. Rescue dog Shadow and twenty two year old kitty Loki complete the family.

Lauren volunteers at the main information desk in the MPH lobby twice a week. She serves with Roper Hospice doing Tuck-In calls on Thursday evenings to ensure families have all their supplies and medicine for the weekend. She will soon join the team of volunteers at the Roper Hospice Cottage, the inpatient Hospice facility in Mount Pleasant.

Lauren has a green thumb and loves gardening. She enjoys photography, reading, the beach and traveling. One of the things she loves most about volunteering is the opportunity to meet and help so many new people.

Getting to Know You - RH

Lulah Devine was a children’s librarian for over twenty years. She graduated from Georgia Southern College with a B.A. in English and began her career as a special education teacher in Statesboro, Georgia. It was in that same town that she took her first job as a children’s librarian at the Statesboro Regional Library. She hosted a cable television special entitled “Lulah the Library Lady” presented twice a day and directed to early childhood and elementary-age children.



Originally from Edisto Island, Lulah moved back and earned her masters degree in Library & Information Science at the University of South Carolina. She worked at the Aiken County Library and was head librarian/high school English teacher at Aiken Preparatory School in Aiken, S.C.

Lulah volunteers with AmeriCorps of S.C. and Read Across America. She is a Puppeteer, Storyteller and Storyteller Coach. Students in her classes were regular winners in storytelling competitions at the state level.

Lulah has two daughters: Madeline and Blanche. She is an avid reader, enjoys knitting, crocheting, gardening and cooking. She loves animals and lives on James Island with her dog Daisy and two cats, Monkey and Mr. Squeak. Lulah has joined us at the RH information desk on Monday afternoons. Stop by to say hello. She may tell you a story.

Getting to Know You - BSSF

Joann Nuttall spent her life in New Jersey until she decided she was ready for a change of pace and moved to the Lowcountry along with partner Lamont. Joann enjoys reading, gardening and playing tourist in Charleston.

Joann has been a nurse for thirty-five years and found it a rewarding career. She continues to work as a caregiver part time. She is proud to share that her son, his wife and one of her granddaughters are also in the nursing profession.

Daughter Brooke and husband Mike live in Charlotte with her grandchildren Trey and Ty. Son Chris and wife Lysee live in New Jersey with her grandchildren Crystelle, Liberty and Shawn.

Joann has been staffing the West entrance desk on Wednesday mornings and mentions how rewarding it is to offer a welcome and guide visitors. She finds that people enjoy a familiar face and look forward to seeing her. She says volunteering is something she does for herself and looks forward to it each week.



Volunteer News:

- Thanks to JJ's Bakery from Summerville for setting up bake sale tables to support our Lowcountry Heart Walk teams. We were able to donate \$225 profit to RSFH teams!
- Thanks to volunteers who assisted with distributing the Pink Pop Up shop shirts, jackets and hats supporting the RSFH Foundation during October.
- Unsure who to contact if you are unable to report for duty? Ask your service department for the best phone number to let them know if you can't come as scheduled. Keep your coordinator in the loop of needs for leave and absences so we won't worry about you.
- Festive holiday lunches for active service volunteers will be scheduled as follows: Mount Pleasant: 12/6, Roper Hospital: 12/7; St. Francis: 12/13. Look for details and RSVP sheets closer to the holidays.

Roper Hospital:

- Pictured right, Lynne Steele's son Phillip surrounded by Citadel Cadets at the 2018 Lowcountry Buddy Walk.
- We received a thank you from the Teachers' Closet for our school supply drive. Written by a 4th grade student from a recipient school, the colorful hand drawn card states: "Thank you for all the supplies and other goods."



Bon Secours St. Francis Hospital:

- Thanks to volunteers for selling 250 pink ribbon bagels from Panera Bread company in recognition of Breast Cancer month in October and raising funds for the RSFH Foundation.
- We've noticed recent patients asking for "sleep studies" during the daytime and tracked it down to sleep apnea studies being done in Suite 305 West in the Pulmonary practice. Some of these patients are reporting for the test but may not have the doctors' name.

Mount Pleasant Hospital:

- The Dashi Food Truck will be on campus for lunch on Monday, 11/12, providing Asian and Latin food. Yum!
- The annual Light Up tree lighting ceremony will take place Saturday, 11/17 at the Mount Pleasant Towne Center.

RSFH Volunteers at the Movies



It was a wild and windy day but RSFH volunteers gathered for an afternoon at the movies to see Little Women. Thanks to Lynne Steele for coordinating the event.

The Face of Roper St. Francis

Rebecca Buffum served for many years as the Patient Representative at Bon Secours St. Francis Hospital. Now working part time with the volunteer department, she sees first hand the important role Information Desk volunteers play in our health system.

Rebecca states, "Volunteers are the visible heart of our hospitals. We are the first impression patients and visitors have as they enter our doors and often the last person they see as they leave. We welcome the anxious patients and lost visitors who are looking for sick loved ones or directions for their own procedures. It is important that we listen, smile and keep adding to our toolbox of information on how to direct and help them. We represent Roper St. Francis Healthcare. By our manner we calm fears and expertly guide those entering our doors - we are the face and heart of our hospitals. Customer service is our mission - Healing all People with Compassion, Faith and Excellence. That is what we do best!"



Happy Birthday!

11/01 Jeanne Bowie, Betty Swinton
11/02 Debra Georgas, Josh Moran
11/04 Brenda Lewis
11/05 Mary Mosier, Kelley Sanders, William Scaggs
11/08 Debra Hatchell, Ellen Kay
11/09 Sarge Patel, Hal Perry, Betty Saulisbury
11/10 Flossie Sanders
11/13 Jerry Craig
11/14 Nell Duffy, Barbara Howell, Betty Ludwig
11/16 Marilyn Cook
11/17 Julie Gautreaux, Karen Hopkins
11/19 Becky Warriner
11/20 Darlene Casey, Ealy Ritter
11/21 Wendy Zettel
11/23 Arlene Westling
11/25 Rosie Mellis, Cathy Quattrone
11/27 Connor Crull
11/28 Vera Angelico Grainger
11/29 Carol Sayer
11/30 Brenda Pitts, Don Weber

Right this way!

We love it when volunteers are used as models in Roper St. Francis Healthcare publications but being featured on an elevator door is a first!

Say hello to Beulah Gorecki as you step on the patient tower elevator at Bon Secours St. Francis Hospital.



Welcome New Volunteers:

Roper Hospital: Welcome Cathy Quattrone to the Petit information desk, Trayna Adams to admitting office escorting patients, Brian Lamb to the Spine clinic, Laura Lohnes and Aurora Newman to Clinical Research, Evelyn Howe and Antonia Rupert to the SCRUBS Mentoring program.

Bon Secours St. Francis: Welcome Sarge Patel to PACU, Judy Kay Goldberg to the Outpatient Desk, Zora Mayo to the Emergency Department, Nancy Tanzola to the Info Desk, Stella Reimer, Kinslee Moseley, Amie Eanes and Montri Jones to the SCRUBS Mentoring program.

Mount Pleasant Hospital: Welcome Meg Mauro and dog Beasley to our Pet Therapy Team and Natalie Confer to the SCRUBS mentoring program.

RSFH Volunteer Opportunities:

Bon Secours St. Francis Hospital: Joan Perry welcomes applicants interested in staffing the OR Waiting Room desk on Monday morning, escorting patients in the Imaging Department on Thursday or Friday and serving as a Mammography escort on Mondays.

Roper Hospital: Lynne Steele welcomes volunteers interested in staffing the Information Desk on Wednesday mornings and for clerical assistance in the volunteer office.

Mount Pleasant Hospital: Thanks to our wonderful team we have no urgent volunteer needs at this time!



RSF Volunteer Contact Information:

Bon Secours St. Francis Hospital: Joan Perry: 843-402-1156

Roper Hospital: Lynne Steele: 843-724-2080

Mount Pleasant Hospital: Laurie Glass: 843-606-7502

Hospice Volunteering: Laurie Beckman: 843-402-3260

Lowcountry Senior Center: Kimberly Palmer: 843-990-5555



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