

# Connections

Newsletter for the hospital volunteers, students & friends of Roper St. Francis Healthcare

March 2020

## Annual Safety Reviews

Thanks to everyone who attended our annual volunteer meetings and to our guest speakers. You had good questions and thoughtful discussion. All service volunteers, (not short term students and new members) should have also completed the 2020 quiz to update your file. Do so now if you have not done it yet.

## Patients First

The camaraderie of fellow volunteers and our medical teammates is the icing on the cake of the volunteer role, but our main goal is always that of service.

As we meet and catch up with coworkers and friends in hallways and at desks, stay alert to visitors and patients approaching and give them our full attention. As we stand in hallways, be ready to step back to let wheelchairs and stretchers pass by. In elevators, wave our visitors and guests out first. We are here for them.

## RSFH Valentine's Day Fun

Emily Russell made Valentine's Day cards for every patient at Bon Secours St. Francis Hospital. RSF Berkeley Hospital Women's & Children's staff received the Valentine's Day blanket made by Lynn Karlson for the Berkeley Hospital Valentine's Day baby. Lila Arzillo - USA Elite Miss teen served as an honorary volunteer at Bon Secours St. Francis Hospital. RSF Mount Pleasant Hospital volunteers baked cookies to share with the staff and offered a cupid delivery service. Sue Murner rounded with the giant heart at Roper Hospital. Joan Perry and Carol Blackwell joined the Go Red theme. Thanks for the smiles!



**COME ONE COME ALL**

Step right up to learn more about the Greatest Brand on Earth!

Marvel at our new Roper St. Francis Healthcare mascot.  
Be thrilled by one of our fantastically fun games.  
Dare to tattoo our logo on your body.

Mark your calendar and plan to drop by one of these events. Tickets will be awarded to redeem for a Roper St. Francis Healthcare T-shirt.

**MARCH 4**  
Bon Secours St. Francis Hospital: 7:30 a.m. - 2 p.m., Mall Classrooms

**MARCH 6**  
Roper Hospital: 7:30 a.m. - 2 p.m., Irene Dixon Auditorium

**MARCH 10**  
Roper St. Francis Berkeley Hospital: 7:30 a.m. - 2 p.m., MOB Classrooms

**MARCH 13**  
Roper St. Francis Office Park: 10 a.m. - 2 p.m., Classrooms A and B

**MARCH 17**  
Roper St. Francis Mount Pleasant Hospital: 7:30 a.m. - 2 p.m., MOB Classrooms

*We will be visiting Roper St. Francis Physician Partners practices in coming weeks, so stay tuned.*

Plan to attend one of these fun, upcoming events. Play games, meet our new mascot and learn more about the Roper St. Francis Healthcare brand. Participants will earn tickets to be redeemed for a t-shirt.



## Dates To Remember

### Walk for Water: 3/21/20

[Click to donate or join a team!](#)

Join Joan Perry & the RSFH River Rats Team

### Roper Hospital Linen Sale

Thursday, 3/19/20: 7 a.m. - 6 p.m.

Friday, 3/20/20 7 a.m. - 4 p.m.

Irene Dixon Auditorium

### Annual Volunteer Week Awards Luncheon

4/18/2020 - Details to follow.

## Hand Massage Offered

Welcome volunteer Lisa Beauford to the West Ashley Cancer Center. Lisa is a licensed massage therapist from St. Stephen's, SC. She has been serving as a volunteer, offering foot massages to infusion patients at Roper Hospital for three years and has offered to expand her services to do hand massage for patients in the WACC Infusion Center.



## Volunteers Caught in Action

Massage therapist Joy Nicholson welcomes Lisa Beauford to the West Ashley Cancer Center. Joann Gibbons and Arlene Krejci staffed a table at the Lowcountry Senior Center Volunteer Fair. Program managers Rebecca Buffum, Lynne Steele, Joan Perry and Laurie Glass together! Marcie Livingston and Frances Scott welcome new volunteer Barbara Kelly Davis to PACU.

Lauren Sullivan, Denise Roberts and the Caring Clown team participated in the Volunteer Fair at the Lowcountry Senior Center. Former volunteer Jonathan Monge lent a hand with the SCRUB U career night on Physical Therapy. Vivian Hodges attended the MLK service in the Bon Secours St. Francis Hospital chapel.

## Getting to Know You - BSSF

Jose Martinez was born at Roper Hospital and now volunteers in the Emergency Department at Bon Secours St. Francis Hospital while gaining experience for his own intended career path in medicine.



Jose attends Trident Technical College. He joined us to participate in the SCRUBS mentoring program and stayed to serve as a volunteer. The youngest of six children, his interest in healthcare began as he watched the care his father received after suffering from a severe stroke. He enjoys learning and helping others.

In his time off Jose enjoys basketball, working out in the gym and playing video games.

## You Said It!

### Quotes from Your Surveys:

**Ann Douty:** Mitzi Neely, my supervisor at Roper Hospital is always upbeat and concerned about doing her best to solve the problems presented to her.

**Sarg Patel:** I love volunteering here. Palmer in the ED at Bon Secours St. Francis Hospital is amazing. She made me feel welcome from day one!

**Doris Stratman Miller:** Charles Shoemaker in the ICU at RSF Mount Pleasant Hospital is always professional and helpful. He stays calm and tackles any problem at hand.



## Volunteer News:

- Roper St. Francis Mount Pleasant Hospital earned five out of five stars for overall hospital performance on ratings updated this week by the Centers for Medicare & Medicaid Services. Roper and RSF MPH were the only two hospitals in the Lowcountry to earn five stars. Volunteers help earn this honor.
- Volunteer managers will be out of the office on 3/11 for leadership training.
- **Teammate Forum dates:** Look for March dates in each facility.
- Check for updated Security numbers for your facility.

### Roper Hospital:

- Karen Pinson (right) and sister Camille Wingate, represented Roper Hospital volunteers at the RX Society Donor Appreciation gala on 2/1.
- Farewell to Darla Ryan as she retires from service. Darla has been a member of the Acts of Kindness committee, entering and reviewing the nominations, buying and delivering gift baskets to teammates recognized for their extraordinary acts of kindness. Thank you, Darla!
- Our sympathy to family and friends of long term Roper Hospital volunteer John Shealey. Mr. Shealey's son John remains an active volunteer.
- Oops! We missed included new volunteer team William & Sharon Fields in the couples spread! The Fields serve as Mended Heart volunteer visitors.



### Bon Secours St. Francis Hospital:

- We love the new directional signs.
- Congratulations to volunteer Karina Hinrichs hired as a Patient Care Tech in the Emergency Department.
- Welcome Allied Universal as our new Security company. Note new numbers for Security in your desk reference material as 843-402-1408.
- Our sympathy to family and friends of long term volunteer Bob Jones. Bob served as our Leprechaun each year, buying and delivering candy treats around the hospital. Our sympathy also to family and friends of Emma Lou Taylor. Lou was a beloved Information Desk volunteer.
- Thanks to Denise Boucher, we have started staffing a new service area in Cardiac Rehab in 309 West.
- Interested in learning to knit baby hats on a round loom? Let Joan know and we will schedule a class.

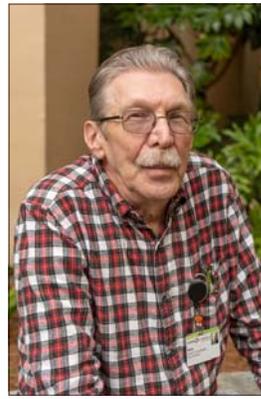
### MPH:

- Laurie Glass sends a thank you for volunteers assisting with fun activities on Valentine's Day. From pet therapy, piano music and homemade cookies to flowers and cupid. Teammates loved it!

### RSF Berkeley Hospital:

- Rebecca thanks volunteers for handing out Valentine's cards to all inpatients and visitors. Rebecca has been recruited for the Spirit Committee and will be looking for volunteer support for more fun activities throughout the year.

## Getting to Know You - RSF Berkeley



Gary Gardner was born in Ohio, raised in Florida and joined the Navy as soon as he graduated from high school. He spent a 20 year career in active duty and followed by another career with civil service Navy. Gary was a volunteer EMT for 19 years in Maryland. On retirement in 2008 he joined the Red Cross and the Bon Secours St. Francis Hospital volunteer team along with brother Tom. With his EMT background Gary was a good fit for the

Emergency Department. The Red Cross gradually took more of his time and they began deploying him for disaster relief. Gary has worked 40 disasters in the US and Canada.

He and wife Reggie have been married for fifty-three years, have two children, nine grandchildren and seven great-grandchildren. He enjoys travel and has a few upcoming cruises planned. He is head elder at Grace Alliance Church.

Gary lives in Goose Creek and states he waited ten years for Berkeley Hospital to open. He reactivated as a hospital volunteer, once again lending a hand in the Emergency Department. He currently serves up to four days a week. Gary says the new hospital is beautiful and busy!

## Just Clowning Around

Congratulations to Caring Clown volunteer Bob Mason, featured in Liv Fun publication about starting the Caring Clown program in Charleston. Read the article at: <http://tinyurl.com/tohzth8>

## Volunteer Book Club



**The Antidote for Everything** by Kimmerly Martin. Kimmerly Martin was an emergency medicine physician and now a full-time author. She draws from her medical experience for this book. The novel is set in Charleston because the author wanted an excuse to visit Charleston. She mentions many of our streets and areas throughout the book.

The book centers on Georgia Brown, a urologist who working in the clinic of a Charleston hospital. Her best friend Jonah - a general practice MD works in the same hospital. Jonah is gay and is losing patients because the hospital doesn't want him to treat transgender people. He hires a lawyer to see if it is legal for a hospital to deny a patient treatment for their sexual orientation.

There is a lot of drama throughout the book. Georgia, saves the life of a person on a plane while she is traveling to Amsterdam for a conference and later develops a relationship with him. Jonah is accused of stealing drugs from the hospital and on the verge of losing his job. Georgia and the lawyer do a lot of digging to try to help Jonah. The book was due for release on 2/2020.

## Happy Birthday:

3/1 Mary Jeanne Belisle, Debbie Carter, Doris Miller  
3/3 James Anderson, Betty Hilton  
3/4 Karina Hinrichs  
3/5 Bonny Collins, Sarah Isgett  
3/6 Joanne Gottschall  
3/7 Shirley Davidson, Marie Paule McNeice  
3/8 Patricia Fazio  
3/9 Lynn Karlson  
3/10 Haven Manigault  
3/13 Sydney Lanier, Emily Progar, Hannah Dorsch  
3/15 Mary Wrixon  
3/17 Sally Bratz, Sally Dahlgren  
3/20 Irene Smith, Josh Sullins  
3/21 Jerry Holst  
3/24 Donald Scooler  
3/25 Sarah Edwards, Kelley Miller  
3/26 Raymond Schmelter  
3/27 John Hogg  
3/28 Craig Neuhausel, Ashwinn Sammananasunathan  
3/29 Jorge Alejandro, Carol Ann Diamond, Sheila Gianatos  
Buelah Gorecki  
3/31 Sally Wojcik

## Welcome New Volunteers:

**Roper Hospital:** Welcome Skye Majka to 5 South Oncology, Alissa Carnaggio to 6 East Med-Surg, Abigail Foster to 7 Buxton and Bailey Fallon to our Rehab unit. Kelli Goldstein will serve as an intern in the legal department. Welcome Skye Jacobson, Emily Muller, Diamond David, Isabel Petyak and Bennett Prosser to the SCRUBS mentoring program.

## Bon Secours St. Francis Hospital:

BSSF welcomes Kim Mazarro as a Mammography Hostess, Patricia Haigler to Cardiac Rehab, Catherine Benedict to the West Ashley Cancer Center and Irene Gardynski to the Caring Clown program. Welcome Josh Sullins, Agiea Jones and Liv Sliker to the SCRUBS Mentoring program.

**RSF Mount Pleasant Hospital:** Welcome Haven Manigault as a participant in the SCRUBS program.

## RSFH Volunteer Opportunities:

**Bon Secours St. Francis Hospital:** We are very much in

need of golf cart drivers for Monday, Thursday and Friday. We have some gaps in Mammography on Monday and Friday afternoons and to assist in Cardiac Rehab on Monday and Wednesday. Call to brainstorm other opportunities!

**Roper Hospital:** Lynne Steele welcomes help Tuesday, Wednesday and Friday mornings at the Information Desk and in the Volunteer office on Tuesdays.

**Mount Pleasant Hospital:** Laurie Glass seeks a volunteer for the MOB information desk on Friday afternoons, golf cart drivers for Thursday and Friday morning, ICU volunteers Monday and Friday, and piano players for various days and times.

## Wear Fun Socks on Down Syndrome Day

Wear fun socks to work on Friday, 3/20. 3/21 symbolizes the extra chromosome people with Down Syndrome carry. It also stands for World Down Syndrome Day. Wear fun, crazy mismatched socks! When people ask about them, tell them about Down Syndrome. Take a picture and share with RSFH corporate communications at: [Diette.Casey@rsfh.com](mailto:Diette.Casey@rsfh.com)



**Bon Secours St. Francis Hospital:** Joan Perry: 843-402-1156

**Roper Hospital:** Lynne Steele: 843-724-2080

**RSF Mount Pleasant Hospital:** Laurie Glass: 843-606-7502

**RSF Berkeley Hospital:** Rebecca Buffum

**Hospice Volunteering:** Laurie Beckman: 843-402-3260

**Lowcountry Senior Center:** Kimberly Palmer: 843-990-5555

**Waring Senior Center:** Peggy Chausse: 843-402-1990

