

# Connections

Newsletter for the hospital volunteers, students & friends of Roper St. Francis Healthcare

June/July 2019

## Honoring Off-Campus Volunteers

There is a large team of volunteers who aren't visible inside the Roper St. Francis Hospital facilities but serve regularly making a difference in countless meaningful ways. They aren't here for parties and miss out on courtesy lunches. This month we'd like to introduce you to a few members of this important group.

Pictured right, top to bottom, left to right: The staff at the Eye Center on Farmfield Rd. rave about volunteer Donna Bensen-Kennedy. A team of twenty volunteers, including pet therapist and a singer, serve in the Cancer Center including the recent addition of Vickie Bacon, pictured with Nancy Ashcraft. Cancer Center volunteers welcome and direct visitors and patients as well as offer comfort measures and snacks in the Infusion Center.

Public Health intern - Jacob Schultz dressed as the Easter bunny to demonstrate CPR at a community health event. Along with Arlene Christel, Judy Purches, Amada Henderson and other interns, Jacob worked with the Ryan White program. Tara Tsehlena welcomes public health intern Sarah Ellerbe (pictured) and Kate Brooks to assist with summer projects.

Anne Watson (center) was the first of now six volunteers who serve as mammography hostesses in the plaza building on the St. Francis Campus. Heather Capps describes volunteers as treasured team members.

Neen Durkan and Hal Bourgeois serve to welcome and direct patients in the new Berkeley Medical Office building. Hal is pictured between Patrick Bosse and Jennifer Crawford.

Kelley Hallman raves about Evelyn Brown and Harry Douty Jr. for their service in Lifeline. Evelyn assists with administrative tasks, while Harry install Lifeline units.

## Volunteer Learning Topic

### Transition Clinic with Amanda Biondi

Wednesday, 6/12: 11:30 a.m.

Bon Secours St. Francis Hospital - Mall #1

You are welcome to bring your lunch in and join fellow volunteers as we learn about the RSFH Transition Clinic. All welcome. Joan will bring dessert!

## Cookie Celebration

Mount Pleasant Hospital volunteer Neil Stitt rallied women at Palmetto Presbyterian Church to bake 250 cookies for Nurses Week! Neil made delivery rounds to every department. They were delicious and well received.



Honoring RSFH Out-of-Hospital Service Volunteers



## Dates To Remember

### Collective Goods Sale

Roper Hospital - Irene Dixon Auditorium

Monday, 6/3: 10 a.m. - 8 p.m.

Tuesday, 6/4: 7 a.m. - 3 p.m.

### First Uniform Sale

Bon Secours St. Francis Hospital - Mall #2

Monday, 6/3: 10 a.m. - 8 p.m.

Tuesday, 6/4: 7 a.m. - 3 p.m.

## MPH Manager Wins Award



Jena Jones, award winner Laurie Glass, Matt Desmond, Joan Perry

During Nurses Week, the RN and Support Staff of the year are recognized. In recent years, nurses have added a "Friend of Nursing" category to celebrate a team member who is most helpful to nursing and the hospital. Laurie Glass and Joan Perry were both nominated as Friends of Nurses and Laurie Glass won the award for Mount Pleasant Hospital! Laurie was nominated by Shannon Thornton for making a positive difference at Mount Pleasant Hospital. The winner at Bon Secours St. Francis Hospital was Donna Blew who assists in coordinating the SCRUBS mentoring students.

## Getting to Know you - BSSF

Vickie Bacon grew up in Johnson City, Tennessee. She met her husband Ron on a double date - when they were each with another person! Vickie and Ron have been married for 48 years and moved to Hollywood, SC last year to be closer to sons Chad and Seth.



Ron was an Electrical Engineer and years ago had been Chief of Engineering for the VA Hospital in Charleston. Vickie graduated from Knoxville University as an RN and spent her career in medicine, cardiac, infusion and eventually, home health nursing.

Vickie joined the volunteer department when we were in need of help in the Cancer Center and loves her role. She has enjoyed meeting people and getting to know the staff and fellow volunteers. She enjoys gardening, walking, biking, home decorating, plays the piano and has joined the Waring Senior Center. Vickie explained that her mother was a Registered Nurse with a tradition of volunteering, and she is happy to do the same.

## A Senior Moment - MPH

Congratulations to Wando High seniors, Elizabeth Milazzo, Maryann Jarnagin and Megan Knight who are graduating and will be leaving for college in the fall to pursue careers in health care. They have been dedicated to the patients and staff at Mount Pleasant Hospital and will be missed! We wish them all the best.



## Volunteers Join Hospital & Nurses Week Festivities



## Volunteer News:

- Bon Secours St. Francis and Roper Hospital were recognized among the World's Best Hospitals 2019 by Newsweek & Statista. Bon Secours St. Francis was ranked No. 130 in the U.S. and Roper Hospital was ranked No. 170. A total of 226 hospitals were ranked; there are about 6,200 hospitals in the U.S.
- Nancy Ashcraft invites you to join an RSFH team for the 2019 Komen Lowcountry More Than Pink Walk on 9/21. Registration is now open. Contact Nancy for more details at [nancy.ashcraft@rsfh.com](mailto:nancy.ashcraft@rsfh.com) or [click](#) to set up or join a team.
- Look for a sea of red scrub tops as Joan Perry welcomes thirty-three teenagers for the SCRUBS summer camp June 17 - 21.

### Roper Hospital:

- Our condolences to volunteer Rosie Mellis on the loss of her mother.
- RH volunteers funded a new wheelchair to assist 6 South with patient discharges. They delivered a signed print in gratitude!
- Congratulations to volunteer Kelsey Shank. Kelsey was hired on as a paid teammate on 3 HVT and will begin in June.
- Lynne Steele sends thanks for her birthday festivities!



### Bon Secours St. Francis Hospital:

- Get your fresh fruits and vegetables every week at the farmer's market on Tuesdays from 9 a.m. to 2 p.m. at the Louis J. Waring Jr. Senior Center on the Bon Secours St. Francis Hospital campus. Cash and credit cards are accepted.
- Dr. Joye Fordham - OB/GYN, stopped by the volunteer office remembering that she started service with us as a teenage volunteer in 2000. Now she has a medical practice in Summerville and is welcoming new patients!
- Joan made 350 fun mini-nurses hats for Nurses Week.



### Mount Pleasant Hospital:



- Farewell to Richard Neapolitan as he retires from his volunteer role. Richard started volunteering at Roper Hospital in 1995 and added Mount Pleasant Hospital shortly after it opened. He has served for 24 years and 12,345 hours. He was sent off by a crowd of volunteers and teammates with a cake and ice-cream reception. He and wife Deb will move to Lagrange, Kentucky, where they will be near her daughter, son-in-law and their six grandchildren.

## Tips for Students

Welcome summer mentoring students and volunteers! Your experience will be what you make of it. Here are a few tips to get the most out of your time at Roper St. Francis Healthcare this summer:

- Be reliable and timely. You are establishing your reputation as prompt and professional. You may later apply for a paid role at Roper St. Francis Healthcare or may hope for a character reference or school recommendation. We love the chance to say good things about you.
- Introduce yourself. Share your career track interests.
- Ask questions. Ask employed teammates about their jobs
- Be open to other careers. Look for people enjoying their job.
- Ask for a copy of your TB test results for your own file.
- Students in service volunteer roles (not shadowing/observing) must be checked off on the tasks for which they are responsible. Get your skills checklist completed and returned to your file after your first shift or two.
- Don't pass out! You won't, but we need to mention it. Eat and drink as usual before a shift. If you ever "feel funny," say out loud "I need to sit down," sit down, put your head down low and take a few slow deep breaths. You can do it!
- Communicate schedule changes with your coordinator. Students who stop coming without notice must be deactivated to free space for new applicants.
- Interested in exploring a different career? Ask if we can arrange a shadowing day.
- End of service - turn in your badge so we can deactivate your file. Positive follow up references depend on proper closure.
- If someone has been particularly helpful, consider sending a thank-you card. They are much appreciated!

## Volunteer Book Club

With Ursula Limpert



During the coming months, we celebrate our country on Memorial Day and the Fourth of July. In keeping with this patriotic theme, Pulitzer Prize winner David McCullough's new book is a perfect choice for this month's read.

**The Pioneers:** The Heroic Story of the Settlers Who Brought the American Ideal West.

This is the story of the first settlers of the land that comprised the immense Northwest Territory. In 1788 the first band of settlers set out from New England to explore this vast wilderness which included the present states of Ohio, Indiana, Illinois, Michigan, and Wisconsin.

Author McCullough tells the story of these families while creating towns in the primeval wilderness. While coping with floods, fires, wolves, bears, and hostile Indians, they let no obstacle deter or defeat them.



## Happy Birthday!

6/03 Caroline Hunt, Ruth Middleton  
6/04 Mark Kaye  
6/08 James Mackulin  
6/09 James McGuinness  
6/11 George Crawford, Betty Rourk  
6/12 Lily Lassiter  
6/13 Bonnie Bell, Kelly Zoie, Jean Thompson  
6/15 Joe Sterling  
6/17 Solveig Bracy  
6/18 Maryhelen Gammon, Jake Sosseman  
6/20 JoAnn Nuttall  
6/21 Amanda Henderson, Cody Roberts  
6/22 Antonia Rupuert  
6/24 Dorothy Clinton, Elizabeth Shuster  
6/25 Lisa Smalls  
6/26 Suzanne Halasz, Frances Young  
6/27 Martha Stuart  
6/29 Lauri Lechner  
6/30 Emma Chamberlain, Sara Lee, Emma Patrick  
7/1 Nick Larson  
7/3 Barbara Kellner, Jennien Heyward  
7/4 Penny Major  
7/5 Condon, Frank  
7/6 Kathleen Fitzgerald  
7/7 Virginia Howard  
7/8 Dora Long  
7/9 Nichole Oliver, Billy Hilton, Albee Mazyck  
7/12 Bob Nadobny  
7/13 Linda Baker  
7/14 Flo Breibart, Lula Devine  
7/16 Melissa Duddy  
7/17 Betty Rourk, Sally Rager, John Crocker  
7/20 Raj Multani, Taylor Merritt, Gerald Murray  
7/22 William Baker  
7/23 Noel Johnson  
7/25 Joyce Fleming  
7/27 Donna Bensen-Kennedy  
7/28 Essence White  
7/30 Charlotte Sullivan

## Welcome New Volunteers:

**Roper Hospital:** Welcome Mary Ellen Oomens as a Lay Eucharist minister, Sarah Massar and Mary Libhardt for PT shadowing, Taylor Merritt, Kelly Wang, Angelo Domingo, Kristen Cherry to Transport and Morgan Brown-Walker to Orthopedics. Erin Schnell, Olivia Jung, Jordan Burney, Allie

Tucker, Kayla Rogers join the SCRUBS Mentoring program.

**Bon Secours St. Francis Hospital:** Welcome Brittney Tallent to shadow with the Lactation Consultants, Janie Branton, Melissa Duddy to the Emergency Department. Emma Patrick to Mother/Baby. Sarah Ellerbe and Kate Brooks to Community Outreach. Amanda Henderson to Ryan White program. Jack Christianson, Asiling O'Neil, Bowen Griffith, Makayla Greene, Nikky Foscolas, Kelly Burchette, Nichelle White, Shiv Patel and Browning Blair join the SCRUBS Mentoring Program.

**Mount Pleasant Hospital:** Welcome Eli Smith to Transport and PACU, Lauren Cuppy to Peri-Op, Sophie Moore to PT and Sophie Cuff to Pharmacy as volunteers for the summer

## RSFH Volunteer Opportunities:

**Bon Secours St. Francis Hospital:** Joan Perry welcomes applicants interested in serving to welcome, escort and serve as lobby ambassadors on Wednesday, Thursday or Friday. Volunteers needed to serve as Imaging Department escorts and Golf Cart driver for Monday morning and Friday afternoon.

**Roper Hospital:** Lynne Steele welcomes volunteers interested in staffing the Information Desk on Friday mornings. Help is welcome in the volunteer office any day. Students are needed to help out in transportation assisting with patient discharge. Offer to lend a hand with a weekly project putting together patient discharge handbook.

**Offsite Offices:** The Diagnostic Lab on St. James Ave. in Goose Creek welcomes morning lobby escort assistance on Mondays and Fridays. Touch base with Lynne Steele if this role and location would be of interest.

**Roper Hospital Berkeley:** Stony Landing Road in Moncks Corner welcomes help in the radiology department to escort patients, providing updates and information. Contact Lynne Steele if you are interested in serving at this location.

**Bon Secours St. Francis Hospital:** Joan Perry: 843-402-1156

**Roper Hospital:** Lynne Steele: 843-724-2080

**Mount Pleasant Hospital:** Laurie Glass: 843-606-7502

**Hospice Volunteering:** Laurie Beckman: 843-402-3260

**Lowcountry Senior Center:** Kimberly Palmer: 843-990-5555

**Waring Senior Center:** Peggy Chauss: 843-724-2489



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