

Connections

Newsletter for the hospital volunteers, students & friends of Roper St. Francis Healthcare, Charleston, SC June /July 2018

Friend of Nursing

Barbara Lannan was surprised to receive an invitation to the Nurse of the Year banquet. She learned she had been nominated by the Bon Secours St. Francis Hospital 3rd Floor nursing team as a "Friend of Nursing." Barbara has volunteered on the Med/Surg unit for 25 years and says the staff are all part of her family.



Steve Porter, Mindy Cate, Barbara Lannan & Anthony Jackson

Our Public Appearance

Patients and visitors often stop by the volunteer office offering to lend a hand, after seeing you - current volunteers in action. You are our best advertisement!

We are being observed all the time, often by people in stressful situations. Be aware of tone of voice and conversation topics amongst each other and staff teammates. Dress cleanly and professionally. Silence phones at public work stations. Wipe down work areas and try to keep them looking tidy. Other than drinks and snacks, try to eat your meals in the cafeteria or lounge. These are important tips at all times but especially now as we prepare for our Joint Commission survey any day.

Former Patient Returns to Volunteer



Danielle Wilcox is a Lowcountry native. She graduated from Burke High School and was attending Trident Technical College with the hopes of becoming a nurse when tragedy struck. On August 13, 2017, Danielle was hit by a speeding car in downtown Charleston.

Witnesses watched as her body flew in the air and on landing, her head took a major hit. As she was unconscious, a young man began CPR. The first thing Danielle remembers is waking up in the ICU at MUSC, where she worked as a supply tech. It was touch and go for weeks in ICU, but once well enough she was transferred to Roper Rehab to begin her long journey to recovery. Danielle had to relearn everything. How to talk, walk, write, even the simplest of tasks seemed grueling. Over time she got much stronger as she graduated from bed to a wheelchair then a walker to walking independently.

An unexpected surprise happened one day when a Roper Hospital respiratory therapist came in to treat her. He realized immediately that she was the girl he had given CPR to on the road that night. Ben Gorchauer and Danielle have become close friends. She decided she would like to give back and is now volunteering in the brain injury area of Roper Rehab where she was treated as a patient.

Danielle lives in North Charleston. She volunteers at her church and plans to begin nursing school again.

Hospital & Nurses Week Fun



Dates To Remember

Home Show Sale Event

Pots & Pans, kitchen gadgets, small appliances, electronics & more! Payroll deduction available for registered eligible teammates.

Roper Hospital - Irene Dixon Auditorium

6/5: 10 a.m. - 7 p.m. & 6/6: 7 a.m. - 4 p.m.

Bon Secours St. Francis Hospital - Mall #2

6/7: 9 a.m. - 7 p.m. & 6/8 7 a.m. - 2 p.m.

West Ashley Cancer Center Tour

Bon Secours St. Francis Hospital Campus

Friday, 7/13: 10:30 a.m.

First Uniform Sale

Roper Hospital - Irene Dixon Auditorium

7/27: 7 a.m. - 4 p.m.

RSFH Mount Pleasant Hospital Blood Drive

7/27: MPH Blood Drive - MOB classrooms

We Get Mail!

We received this lovely note from Community Outreach Coordinator Tara Tsehlana about Debbie Carter and Buzz Edwards:

I want to send a quick thank you for sending volunteers, Debbie Carter & Buzz Edwards, to help out at the Bishop Gadsden Wellness Expo! They were wonderful and such good company at the event and promoted the services of the Lowcountry Senior Center so well.

Please send my appreciation if you can... and thanks to you as well! Tara Tsehlana

We were also included in a thank you note from One80Place shelter in recognition of our annual Socks & Skivvies drive:

You and the entire RSF team are amazing! Thank you so much for your generous support. You know that in many cases healthcare and housing are linked. With more than 400 children, men and women homeless on any given night, your support is needed and appreciated. Thanks again! Marco

Getting to Know You - MPH



Gerard "Jerry" Vollmer, was born in Western Pennsylvania, and lived there for eighty years.

After two years in the Navy he graduated from Grove City College in 1952. He spent thirty-five years of his working career as a high school chemistry teacher. Jerry retired (for the first time) in 1998. A day after he retired he got a call from the owner of a local Chrysler Dealership asking him to come to work as a training coordinator. For the

next ten years he coordinated training programs for sales and service personal before he retired for the second time in 2008.

In 2009 Jerry moved to Virginia to be near his son and family and two years ago they all moved to Mt. Pleasant. His son John and wife Jeni are both Physicians Assistants. John works for Roper Hospital and Jeni for MUSC. Jerry has three granddaughters, Jillian and Josie - eleven year-old twins, and Joy - 7. He is an involved and proud grandpa.

Jerry is a stamp collector and loves studying Civil War history. He enjoys fishing and reading. He has served in the Lions Club and the American Legion. He loves the Charleston weather and people. "The people here are very friendly and I always feel welcome."

You will see Jerry at the Lobby Desk and making flower deliveries on Friday afternoons. He volunteers because he enjoys the opportunity to serve the community. "My dad was like that, so I guess that's where I learned it. Knowing I am helping people is rewarding at my age."

Celebrating 90!

George Valko followed a wonderful weekend party with family and friends with his favorite chocolate cake on duty. George turns 90 the same year he celebrates twenty-years, 3,400 hours of volunteer service at Bon Secours St. Francis Hospital and sixty-seven years of marriage to wife Audrey. Happy birthday George!



Left to right: George Valko celebrates 90; volunteers say farewell to Chaplain Charline Grafton & the Caring Clowns gather at their annual luncheon.

When I was a boy of fourteen, my father was so ignorant I could hardly stand to have the old man around. But when I got to be twenty-one, I was astonished at how much he had learned in seven years.

Mark Twain, "Old Times on the Mississippi" Atlantic Monthly, 1874

News:

- Welcome SCRUBS campers during the week of June 11 - 15. Thirty-three area teenagers interested in health careers will be at Roper & Bon Secours St. Francis. These are our future health care providers. Joan will be a whirlwind playing den mother!
- Active volunteers who missed the spring luncheon are welcome to ask their coordinator for one of the new volunteer pins.

Roper Hospital:

- Congratulations to Brandon Caudill on his acceptance to USC School of Medicine in Greenville.
- Our sympathy to the families and friends on the deaths of beloved and long-term former volunteers Ernest Wingard and Marshall Rollins.
- Lynne Steele send thanks for her birthday festivities and greetings!

Bon Secours St. Francis Hospital:

- Congratulations to Ginny Ledbetter for winning the volunteer sponsored "Royal Wedding Basket" drawing!
- Information Desk volunteers should be aware that the panic button under the desk has been repaired and is functional.
- Congratulations to Bonita Tepper aka Dr. Honey Bunny for winning the Caring Clown of the year award!
- Eight students completing their health science programs in Charleston County School District were recognized as RSFH Distinguished Health Science scholars. The students were nominated by their teachers and presented with a congratulatory letter from Lorraine Lutton - RSFH President & CEO, a \$100 gift card from the volunteer department and an invitation for a hospital tour.
- Congrats to Joan Perry and Meredith Berlinski - Pain Management for winning 1st prizes in the "I Love West Ashley" photo contest and to Joan as she celebrates 30 years of employment at RSFH!



Mount Pleasant Hospital:

- Stuart Finkelstein celebrates a new granddaughter - Eliza Bay Perez!
- Join us for the Summer Social on Thursday, 6/7, from 4 p.m. – 6 p.m. at the Charleston Sports Pub. Spouses and friends are welcome. Everyone is responsible for their own food and beverages.
- Thanks to Neil Stitt and Palmetto Presbyterian Church for providing over 200 homemade cookies for nurses during National Nurses Appreciation week. They felt the love!
- Congratulations to Ricky Miller, who landed a part time job in the MPH Phlebotomy Lab. Ricky is a volunteer in the Peri-Op department and has already made a positive impression on teammates and patients in the short time he has been with us.
- Newspapers are now available for our guests daily in the Surgical Waiting Room, ED, Women's Center and Out Patient Services waiting areas.

Getting to Know You - BSSF



Pat Pribeck spent the first fifty-three years of her life in Buffalo, New York and her working career as an Administrative Assistant at County Hospital. She has three daughters - Dina Marie, Cheryl Lynn and Toni Lynn. As soon as she heard Cheryl Lynn was expecting her first grandchild, Pat sold her house, took early retirement and moved to Charleston. That grandson is now twenty-three!

Pat loves the Lowcountry. She worked for MUSC in the Storm Eye clinic for a few years when she arrived. She is an active member of Holy Spirit Catholic church, a sacristan for the church, member of the Women's Quilting Guild and the Bereavement Cooking Team. She enjoys and does all of her own yard work.

Pat was recently in the OR Waiting room with a family member. Observing volunteers on duty inspired her to offer to lend a hand. She now serves on Monday afternoons escorting patients back and forth to phlebotomy lab. She loves being part of a hospital family again.

West Ashley Cancer Center Tour

Join fellow volunteers for a tour of the

West Ashley Cancer Center

2085 Henry Tecklenburg Dr.
Bon Secours St. Francis Hospital Campus

Meet in the Cancer Center Lobby
Friday, July 13 at 10:30 a.m.
Joan will make cookies! All welcome!

Act of Kindness Recognized

MPH volunteer Linda Reinschmidt was invited to the hospital managers' meeting and surprised with a quarterly Acts of Kindness award. Linda was presented with a certificate by Tavia Buck, CNO, CAO-MPH and gift basket. Linda was nominated by fellow volunteer Bob Driscoll after he recognized her extraordinary act of kindness to a patient in need.

The Acts of Kindness program is sponsored by the volunteer department and you are invited to nominate teammates whom you see go above and beyond their usual role to care for our patients, visitors and each other.



Tavia Buck, Linda Reinschmidt & Laurie Glass

Happy Birthday!

6/03 Caroline Hunt, Ruth Middleton
6/04 Mark Kaye
6/05 Kevin Franks
6/08 James Mackulin
6/09 James McGuinness
6/11 George Crawford, Betty Rourk
6/13 Bonnie Bell, Jean Thompson
6/14 Natalie Bristow
6/15 John Sterling
6/17 Solveig Bracy
6/18 Mary Gammon
6/19 Rev. William Coyne
6/20 Summer Blair, Pat Lindquist
6/22 Nikki Cooke, Janet Nye
6/25 Kelly Ciampo
6/26 Frances Young
6/28 Marilyn Grueninger
7/01 Nick Larson
7/03 Barbara Kellner, Summer Ledford
7/04 Penny Major
7/05 Frank Condon
7/06 Kathleen Fitzgerald
7/07 Joyce Howard
7/08 Emily Cook, Isadora Long
7/09 Billy Hilton
7/11 Diane Milligan
7/12 Cierra Ingaiamo
7/13 Linda Baker, Phillip Floyd,
Sofia Legares, Elizabeth Ulmer
7/14 Flo Breibart
7/15 Molly Long
7/16 Natalie Aicher
7/17 John Crocker, Sally Rager, Betty Rourk
7/20 Gerald Murray
7/23 Noel Johnson
7/25 Joyce Fleming
7/27 Donna Bensen-Kennedy
7/30 Charlotte Sullivan



Welcome New Volunteers:

Roper Hospital: Welcome Kim White, Kacey Clayton to 6 East; Hollyn Lee, Clara Pilvney, Israel Moore, Hannah Drawdy and Tiffany Mobley - SCRUBS mentoring program; Emily Clarke - 6 Petit; Matt Reeves, Natalie Bristow - Clinical Research; Adam Larson, Hunter Musi - Transport; Annette Wright, Jake Sossamon - Same Day Admissions; Heather Olson, Laura Brotherton - PT observation; Olivia Memering - Cardiac Perfusion; Haley Lovsin and Hannah Siegwald - 5 East.

Bon Secours St. Francis: Welcome Emily Cook to Dr. Barone's office; Sarah Rowell, Madison Imbus, Emma Chamberlain, Stephanie Pasquino and Erica Hoskins to the SCRUBS Mentoring program; Emma Black and Natalie Sprinkle to PT/OT, Wilma Dibrell - OR Waiting Room & Imaging Escort, Christian Isaman - Infusion Center, Stella LoGiudice - Dr. Hamilton's office, Christin Martin to PCU and WIC and Chairetha Floyd to the Ryan White program.

Mount Pleasant Hospital: Welcome Dianne Smith to the Front Desk Team; Melissa Snyder to Dietary and Danielle Eule and Annie Pascutti as they earn Physical Therapy observation hours.

RSF Volunteer Opportunities:

Bon Secours St. Francis Hospital: Joan Perry is looking for Information Desk help for Saturday afternoon and for a short shift on Monday at 4 p.m. A Friday afternoon golf cart driver would be a welcome addition.

Roper Hospital: Lynne Steele welcomes volunteers interested in serving in our Rehab Hospital, Mammography Hostess, Same Day Admissions area on Tuesday or Wednesday from 8 a.m. - 2 p.m. or any part there of and for the Information desk on Thursday mornings. Bumper T. Caring Clowns are looking for people to join their program.

RSF Volunteer Contact Information:

Bon Secours St. Francis Hospital: Joan Perry: 843-402-1156

Roper Hospital: Lynne Steele: 843-724-2080

Mount Pleasant Hospital: Laurie Glass: 843-606-7502

Hospice Volunteering: Laurie Beckman: 843-402-3260

Lowcountry Senior Center: Kimberly Palmer: 843-990-5555



316 Calhoun St. Charleston, SC 29401