

# Connections

Newsletter for the hospital volunteers, students & friends of Roper St. Francis Healthcare

February 2020

## Annual Volunteer Meetings

Come one! Come all! Each year we review safety, HIPAA and infection control to stay on top of our game. This is critical information required to serve in healthcare. Note and attend the in-service meeting held at your facility.

The safety review form and quiz will be emailed with this newsletter, available at the meeting and for pick up in the volunteer lounge. Berkeley Hospital volunteers have been freshly oriented so are not required to attend but encouraged to review the safety topics.

You are also welcome to do the quiz online at:  
<https://www.surveymonkey.com/r/8MD85KX>

## Annual Mandatory Safety Inservice/Review

### Roper Hospital

2/24, 10 a.m. Edward Parker Board Room

### RSF Mount Pleasant Hospital

2/24, 9 a.m. MOB Classrooms

### Bon Secours St. Francis Hospital

2/27, 10 a.m., Mall Classrooms

## Socks & Skivvies Drive Success



Thank you for making our Socks & Skivvies drive the most successful ever. We loaded vehicles and delivered 2,800 new items of socks and underwear to the One80Place shelter. Pictured doing the heavy lifting are Tara Tsehlana - Community Health Coordinator, Mark Dickson - VP Mission and Joan Perry.

## RSFH Volunteer Couple Sweethearts!



### Pictured Right - RSFH Couple Volunteers

- James Glover & Katherine Downen ♥ Pam Chesney & John Ozmore
- Ursula Limpert & James McGary ♥ Ron & June Bell ♥ Gretchen & Chuck Tremann
- Donald & Susan West ♥ Bob & Christine Nadobny
- Ken & Nancy Schwanke ♥ Philip & Marilyn Cook
- John Hogg & Solveig Bracy ♥ Ann & Harry Douty
- Missing from photo: Susan & Harold Tillman ♥ Billy & Betty Hilton

## Dates To Remember

**Magnet Visits Bon Secours St. Francis 2/10 - 2/12**  
Open Discussion Period, 2/10: 3:45 - 4:30 p.m.

**Lowcountry Heart Walk: 2/29/20**

[Click to join or start a team!](#)

Contact: robert.hosler@rsfh.com for details

**Walk for Water: 3/21/20**

[Click to join or start a team!](#)

Join Joan Perry & the RSFH River Rats Team

**Annual Volunteer Week Awards Luncheon**

4/18/2020 - Details to follow.

## Happy New Year 2020

Volunteers collected newborn items, handmade blankets and bonnets to welcome first RSFH babies of the year.



## Donated Items

As we are blessed with donations of magazines, books and handmade items for patients, these guidelines might be helpful:

**Magazines:** Recent magazine in good condition are welcome. We do not accept promotional sales catalogs, torn or magazines over a year old. Mark out the address with a black marker if necessary rather than tearing. Crossword and word search puzzle books are welcome.

**Toys, Stuffed Animals:** We have limited need of toys or stuffed animals since we do little pediatrics. Contact the volunteer manager to discuss needs. We would only be able to accept new items with tags.

**Hand knit/crochet items:** This has been such an appreciated success story! Crafters should use new yarn. If the item is washed, use a mild, fragrance-free detergent. Do not expose work to animals or cigarette smoke.

**Sewn Items (Walker bags, Bibs):** Use new material or wash in mild, fragrance-free detergent. Do not expose material to animals or cigarette smoking. Search carefully for any pins/needles.

## BSSF Magnet Hospital Recertification

The Magnet Survey Team will be onsite at Bon Secours St. Francis Hospital for a three day visit 2/10, 11 & 12. The Magnet designation is a national recognition of excellence in nursing and for exceptional patient outcomes. It is a four year credential that we must reapply for and go through a multi-step process to achieve. Our first Magnet designation came in 2010, followed by the second in 2015. We hope to be the 1<sup>st</sup> hospital in South Carolina to do this 3 times!

The survey team will visit all nursing units and meet with a number of committees. Volunteers are a vital part of our patient care team. If you have the opportunity to speak with a survey team member about the care we give and the nursing staff, please do! They want to hear about:

- The reputation of the nursing staff
- The care you or a family member may have received here
- How we put patients first and follow our mission every day

There will be a private discussion session with the site visit team on Monday, 2/10 at 3:45 p.m. - 4:30 p.m. in Mall Classroom #3. You are welcome to attend and share your thoughts. This will be an exciting three days for Bon Secours St. Francis Hospital.

## Getting to Know You - Berkeley Hospital

Lynn Karlson was born in New Orleans and grew up in the suburbs of Washington, DC. Her father served in the CIA during President George W. Bush's administration.

Lynn and husband Edward have been married for forty-nine years and have two sons. They retired to Knoxville, TN and then settled in Summerville in 2013.

After college, Lynne was active in modeling, acting and beauty pageants and was a runner-up for Ms. Metro. She participated in the Miss Virginia and Miss USA pageants. Lynn was a mortgage broker. She belongs to the Red Hat Society and Black & Bling. She loves travel (London, Italy, Austria and Mexico), designs jewelry, knits and crochets, enjoys painting and is an interior designer.



## Welcome Kathleen Whitfield to BSSF

Welcome Kathleen Whitfield to lend Joan Perry a hand in the volunteer office at Bon Secours St. Francis Hospital and support the lobby Information Desk. Kathleen spent her career as a school teacher in Columbia, Beaufort and Charleston. She lives West Ashley.

Congratulations to Rebecca Buffum - now full time volunteer manager at Berkeley Hospital.



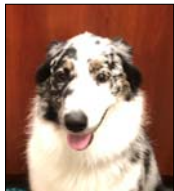


## Volunteer News:

- Welcome Jim Berg as an interim RSFH President & CEO.
- Congratulations to Karen Pinson and Barbara Portner and guests who will represent the volunteer team at the Rx Society Gala.
- RSFH welcomes a new security service - Allied Universal beginning in late February.
- RSFH Chaplains are offering "Hope for Grieving Hearts," a grief support group on Wednesday afternoons at the Waring Senior Center. Call 843-402-1990 to register.

### Roper Hospital:

- Welcome new therapy dog Cassie. Handler Dr. Jean McKee-Thompson will bring her on therapy rounds.
- The American Heart Association big heart will be here on Valentine's Day. Offer to help Lynne escort and pass out candy.
- Congratulations to Cathy Quattrone on her new granddaughter.
- The Irene Dixon Auditorium is under construction until early 3/2020.



### Bon Secours St. Francis Hospital:

- Welcome Lila Arzillo - USA Elite Miss Teen as an honorary volunteer on Valentine's day.
- Do you play a musical instrument? There are occasions when it is fun to have a musical group for events. Let Joan know if you would be interested.
- Welcome Lowcountry Hematology to the Cancer Center, Suite 320.
- Sadly, there have been recent thefts on campus. Secure your belongings in our lockers and don't leave valuables in your vehicle.
- We anticipate the Magnet site visit on 2/10 - 12. Bon Secours St. Francis Hospital remains in an elite group of healthcare volunteer services professionals demonstrating ongoing commitment to staying current in your profession. Surveyors may greet you and want to know what you love about your role and the hospital. You are welcome to proudly share.
- Congratulations to Isabell Liggins in Access, who won the volunteer Basket of Holiday Joy!

### RSF Mount Pleasant Hospital:

- Thanks to all who participated in our Clemson vs LSU "Wear Your Team Colors," day. GO TIGERS!



- The Shared Governance committee will sponsor a Chili Cookoff on Thursday, 2/6, 11:30 a.m. - 1:30 p.m. Lunch includes a bowl of chili, drink and chips for \$5. If you have a favorite recipe you would like to enter, see Shannon Thornton.

### RSF Berkeley Hospital:

- Berkeley Hospital MOB welcomes Carolina Dermatology, Charleston OB/GYN, Coastal Cardiology, Palmetto Digestive Health and the Roper Wound Care.
- Berkeley Hospital has initiated the Acts of Kindness program and distributed brochures. You are invited to nominate teammates for extraordinary acts of kindness.
- Vote for your favorite Super Bowl team with donated canned goods and non-perishables. Boxes will be in the Bistro until after the Super Bowl with proceeds benefitting "Helping Hands" of Goose Creek.
- Offer to join a merry band of volunteers distributing Valentine's candy at 11 a.m. on 2/14.

## Volunteer Sews Walker Bags

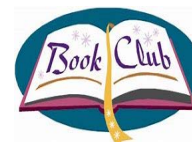


Lynne Steele and Chief Administrative Office Matt Desmond are pictured with volunteer Patti Kryder (right). Patti designed, sewed and donated beautiful cloth bags with handy pockets to attach to walkers to assist patients.

Patti lives on James Island and works for California Closets and anticipates joining the Roper Hospital volunteer team to serve in the Rehab Hospital. Patty and her circle of friends will make walker bags, adult bibs and cancer hats for our patients. Their gifts are much appreciated.

## Volunteer Book Club

With Neil Stitt



**Educated** by Tara Westover is the true story of a young girl growing up in a small mountain town in Idaho with a mentally ill Mormon father. She is not allowed to go to school and is abused by her brother. She is finally accepted into BYU. From there, she continues her education earning her doctorate degree. It is a story of how she deals with her family and her strict upbringing and how she finally finds her own person. It is a great read!

## Happy Birthday!

2/1 Jessica Vaughan  
2/2 Rebecca Buffum, Jan Maize  
2/4 Kristen Cherry  
2/5 Bob Gulbranson, Bob Nicolai, Nancy Williams  
2/6 Irene Holland, Nanci Watsky  
2/8 Judy Blewer, Lindajean Robinson  
2/10 Joan Perry, Lillimae Kendrick  
2/11 Angela DiNenna  
2/12 Myra Ledbetter, Sharon Perkins  
2/14 Victoria Bacon, Ciera Coppala-Clyburn  
Stuart Finkelstein  
2/15 Carl Singleton  
2/18 John Brechko  
2/20 Dominick Dennis, Javon Rogers  
2/23 Robin Denney  
2/25 Shula Holtz, Daniel Sullivan  
2/26 Ronald Dailey, Lora Kratzok  
2/27 Marjorie McManus  
2/28 Cara Black, Carol Swinburne

## Welcome New Volunteers:

**Roper Hospital:** Welcome Kim Able to shadow in OT, Emi Bautista and Courtney Chase to work with our Clinical Biotechnological Research Institute. Jarred Silverman will serve as an intern in our Marketing department. Welcome Brianna Basinger, Kaitlyn Floyd and Allison Bull to the SCRUBS mentoring program.

### **Bon Secours St. Francis Hospital:**

Pictured right, BSSF welcomes the first volunteers of 2020 - Fran Harris and Colleen Bradshaw Jones. Fran will assist at the OR Waiting Room desk and Colleen will lend a hand in the Infusion Center.



Welcome Reedy DeRienzo to the Ryan White program, Barbara Kelley Davis to PACU, Priscilla Watkins to Phlebotomy, Denise Boucher to Cardiac Rehab and Camille Reyes to the SCRUBS Mentoring program. Welcome former SCRUBS student Dakota Hill returning to the Emergency Department as a volunteer.

**RSF Mount Pleasant Hospital:** Welcome Anne Walker and Penny Perkins as Imaging Hostesses and Kathy Jenkins to assist with Special Projects.

**RSF Berkeley Hospital:** Welcome Bruce Rensing to serve in the MOB and Jorge Alejandro to the OR/PACU.

## RSFH Volunteer Opportunities:

**Bon Secours St. Francis Hospital:** We welcome volunteers interested in driving the golf cart on Monday and Friday, Mammography Hostesses on Monday and Friday afternoons and to assist in Cardiac Rehab on Monday, Wednesday and Thursday. Call to brainstorm other opportunities!

**Roper Hospital:** Lynne Steele welcomes help Tuesday and Wednesday mornings at the Information Desk and in the Volunteer office on Tuesday's.

**Mount Pleasant Hospital:** Laurie Glass seeks a volunteer for the MOB information desk on Friday afternoons, golf cart drivers for Thursday and Friday morning and piano players for various days and times.

## Compassion

Compassion is the best healing tool we have. Volunteers know this. Love and compassion soothe places medicine can't reach. The ability to give our complete attention and be fully with someone is powerful and can ease so much pain. Don't worry about having the right words. Love our patients and visitors. Listen to them. Ask what they need. They will not forget you.

## SCRUBS Camp

Application packets are available for the summer SCRUBS health career exploration camp for students ages 14/15. Call 843-402-2273 to receive the application packet.

**Bon Secours St. Francis Hospital:** Joan Perry: 843-402-1156

**Roper Hospital:** Lynne Steele: 843-724-2080

**RSF Mount Pleasant Hospital:** Laurie Glass: 843-606-7502

**RSF Berkeley Hospital:** Rebecca Buffum

**Hospice Volunteering:** Laurie Beckman: 843-402-3260

**Lowcountry Senior Center:** Kimberly Palmer: 843-990-5555



316 Calhoun St. Charleston, SC 29401