

Connections

Newsletter for the hospital volunteers, students and friends of Roper St. Francis, Charleston

February 2018

RSF Volunteers Recognized

Judith Purches and Arlene Christel were awarded the Capers Limehouse Humanitarian Award by teammates in the Ryan White program at a reception on 12/6.

Solveig Bracy and "Rocky" and pet therapist Carol Gibson Bauman were honored at the Health Care Heroes recognition banquet at the Francis Marion Hotel on 11/30. Solveig Bracy was then honored again with a Jefferson Award presented by Dean Stevens from Channel 4 and featured on TV. Congratulations folks! You make us proud.



Just the 2017 Facts!

- 85,265 volunteer hours were served
- 1,356 babies went home with hand knit/crochet hats
- 1,100 messages written on Cards for Heroes
- 1,032 items donated to the Socks & Skivvies drive
- 699 volunteers participated in our programs
- 431 hats were knit/crochet for cancer patients
- 130 students participated in the evening SCRUBS U career sessions
- 89 pre-med/pre-nursing students participated in the SCRUBS Mentoring program

Come one! Come All

It is important that everyone within a healthcare facility is able to recognize and act quickly in case of any emergency to protect the lives of the vulnerable patients who trust us for their care. This year's review includes safety, satisfaction and self evaluation survey and is a mandatory part of your volunteer record.



Make every effort to attend our annual meetings and return the survey before 2/28 so Joan, Lynne and Laurie can tally up your comments and suggestions and forward them to our CEO's. We will draw one winner from timely submissions to win lunch at Mellow Mushroom.

New this year, you are welcome to complete the safety quiz online at: <https://www.surveymonkey.com/r/RSFvolunteer>

Volunteer Annual Meetings

Bon Secours St. Francis Hospital

Thursday, 2/8; 10 a.m.
Mall Classroom #1

Roper Hospital

Tuesday, 2/13; 10 a.m.
Irene Dixon Auditorium:

Mt. Pleasant Hospital:

Friday, 2/16; 10 a.m.
MOB Classroom

New Employee Health Locations

Employee Health Offices have found new homes. Each year we report in annually to update our TB screening and after October for flu shots. Note the updated location for your campus and the new option near Tanger Mall.

Roper Hospital: MOB, Suite 280
Monday - Friday; 7:30 a.m. - 4 p.m.

Bon Secours St. Francis: Cancer Center; 3rd Floor
Monday - Friday; 7:30 a.m. - 4 p.m.

RSF Mount Pleasant Hospital; Room 1341 - Outpatient
Monday and Friday; 7:30 a.m. - 4 p.m.

Occupational Medicine location near Tanger Mall
5070 International Blvd., Suite 131
Monday - Friday; 7:30 a.m. - 4 p.m.

Changing Service Areas?

Thinking of adding or trying a new service area? Volunteers should be properly trained before starting in a new area so check with your coordinator before trying something new. We have check-off lists to confirm important topics are covered in each area. Meanwhile be alert to spot new areas where volunteers can help!

Dates To Remember

Healthy Aging

Creating Intergenerational Initiatives

Speaker: Dr. Jack Williamson

Learn to move beyond stereotypes of ageism and bridge chasms that often separate generations.

Thursday, 2/22 9:30 a.m. - 1:30 p.m.

Bon Secours St. Francis Hospital - Mall Classrooms

All welcome. Register at: 843-402-2273

Free program with coffee and lunch served

Mellow Mushroom Delivers!



Joan Perry won a catered lunch for 25 from Mellow Mushroom in Avondale and Thursday volunteers and teammates enjoyed every bite. Thanks Mellow Mushroom!

Socks & Skivvies Success



Coordinated by the volunteer department, RSFH teammates donated 1,032 items of new socks and underwear to be delivered to the One80Place shelter. Thank you to everyone who participated!



Bobblehead Fun!

Volunteers surprised Mark Dickson, V.P. Mission, with a personalized bobblehead doll for the holidays!

Happy to Have Known You - MPH

Rest in peace Harold. Quick to offer a smile and expertly assist visitors with directions and a kind word, he had 800 hours of service under his belt. Harold Gabel was part of the regular Wednesday morning volunteer family and will be sadly missed.



Cassandra Gibbs with Harold

Harold and Donna Blake became fast friends as they served together at the Front Desk and had wonderful conversations about their faith, and the stock market. His wife Myra said, "he loved volunteering at the hospital!"

Harold could work a joke in to any conversation and talked about his children and grandchildren with great pride. He was involved in the community, his Temple and a member of the Science Club with fellow volunteer Stuart Finkelstein. Harold held an undergraduate degree from Columbia University, was a graduate of Louisville Medical School, and received his master's degree from University at Berkeley. He was a retired physician, public health director and veteran. With his unassuming demeanor you would never know that he liked fast cars, and drove a bright red Camaro. We will miss him. We are so fortunate to have known him, and can still hear him say, "And you as well."

Getting to know you - Roper

Loutrez Scott Asante was born at Roper Hospital and grew up in Charleston. In her junior year of high school she moved to Manhattan and completed her college degree in liberal arts at New Rochelle College. Focusing on ministry she participated in mission ministries with prisons and collected for Angel Trees to help young children. This path led her to take a job as a Patient Care



Associate at North Central Hospital in New York where she worked in the Neonatal Intensive Care Unit for twenty five years. Her volunteer work included working with the NY police in a grand-parent program educating and advocating for the community.

Loutrez lost Benjamin, her husband of thirty years, last year and returned to her birthplace where most of her siblings still live.

Loutrez has three daughters in North Carolina and eight grandkids - four boys and four girls. She enjoys arts and crafts, needlework, painting, adult coloring books, bingo, reading and loves to learn. With her love of ministry, it's not a surprise that she now serves two days a week in our Pastoral Care Department and fills in at the information desk when needed. Loutrez lives by the motto "Do unto others as you would have them do unto you" and has been wonderful addition to our volunteer team.

News:

- Joan, Lynne and Laurie send thanks to so many for the greetings, cards and love shared during the holiday season. We are very blessed to work with such a wonderful team.
- Congratulations to Charlie & Jan Black and Pam Chesney & John Ozmore who will represent the volunteer team at the RSF Xavier Society donor appreciation gala on 2/3.
- Keep an eye out for recent model volunteers representing RSF. Philip and Marilyn Cook are featured in the new House Calls magazine, Bill and Joyce Heck are in the Advantage magazine, Beulah Gorecki plays a patient in an upcoming TV spot and our own Santa Jerry Craig was featured on the hospital holiday card.
- The RSF Physician Partners Office Building at 8950 University Blvd. in North Charleston is now open for business. Services include: Lowcountry Hematology and Oncology, Charleston Hand Group, Orthopaedic Specialists of Charleston and Charleston Neurosurgical Associates, Physician Partners obstetrician, surgeons and a new primary care practice.
- The SCRUBS summer health career camp will be held June 11 - 15 for students 14-15. Application packets available through your volunteer coordinator.

Roper Hospital:

- Our condolences to the friends and family on the death of two retired volunteers. Grace Bowen was a dedicated volunteer for thirty-six years and Gert Burbage served for forty years.
- Congratulations to Betty Reed on her retirement from Roper Hospital. Betty dedicated 3,660 hours over sixteen years. Betty is pictured with her sons.



Bon Secours St. Francis:

- Welcome Sara Burd - Miss South Carolina Global US 2017 as an honorary volunteer on Valentines Day.
- For the third consecutive year, St. Francis Hospital has been named among the top 100 hospitals and healthcare systems with great neurosurgery and spine programs by Becker's Hospital Review.
- Our sympathy to Charles and Marlene Williamon on the death of their son Rodney Kevin Sarber and to Evelyn Brown on the death of her husband Edward.
- Welcome back to Paul Russell.
- Adele Hutto - HR sends special thanks to Irene Smith who greets guests at the entrance with a friendly welcome, directions and hand sanitizer.

Mount Pleasant Hospital:

- Coffee is now provided for our visitors from 10:00 - 11:00 a.m. at the Lobby Desk while the café is closed.
- Retired volunteer Art Colbert celebrated his 97th birthday in style at the VFW on Isle of Palms surrounded by friends from near and far.
- Stuart Finkelstein is a member of the local Science Club and recently did a presentation on Neurological Progress in Medicine.

- Pet therapy dog Beau Beau recently charmed Dr. Rucquoi! Beau Beau belongs to Wendy Zettel. Patients and teammates alike turn to mush when they see her on Monday mornings.
- Thanks to Jim Merryman who was quoted for an article on the benefits of pets for House Calls magazine.
- Contact Laurie Glass if you are able to fill in in the Surgical Waiting room in February from 2 - 5 p.m.



Getting to Know You - BSSF



Michael Fredericks, Bobbie Howell & Lisa Howell Frederick

Barbara Howell was raised on Johns Island attending St. Johns HS. She was married to husband Bill for forty-six years. Bobbie has long been part of the St. Francis family with daughter Lisa a registered nurse on PCU and son-in-law Michael clinical nurse manager of the peri-operative unit. Daughter Sandra lives in Goose Creek and son Billy in Beaufort. Bobbie has seven children and seven grandchildren with another on the way.

Bobbie attends Redeemer Lutheran Church. She has always enjoyed dancing and loves socializing with friends and family.

Bobbie serves in two volunteer roles. She gets her exercise escorting patients to the lab and is hostess in the operating waiting room. She enjoys helping out and the interaction with all the people she meets while on duty.

Recognizing Signs of a Stroke

Minutes matter in treating strokes. Refresh your memory for signs to look for by using the **FAST** test to check for the most common symptoms of a stroke in yourself or someone else.

- ◇ **Face:** Smile and see if one side of the face droops.
- ◇ **Arms:** Raise both arms. Does one arm drop down?
- ◇ **Speech:** Say a short phrase and check for slurred or strange speech.
- ◇ **Time:** If you are off duty and the answer to any of these is yes, call 911 right away and write down the time when symptoms started. Inside the hospital, alert medical staff immediately.

Calling a doctor or driving to the hospital yourself may waste time. Ambulance workers can judge your situation sooner and boosts your chance of getting the treatment you or your loved one needs as soon as possible.

Happy Birthday!

02/01 Jessica Vaughan
02/05 Robert Nicolai, Nancy Williams
02/06 Irene Holland
02/10 Betty Varner, Joan Perry
02/11 Angela Dinenna
02/12 Myra Ledbetter
02/15 Carl Singleton
02/17 Jessica Taylor
02/18 John Brechko
02/19 Jackson Ingalls
02/20 Dominick Dennis, Nick Orvini
02/23 Elise Cross, Robin Denney
02/26 Ronald Dailey, Mary Kauser,
Lora Kratzok, Mary Jane Lemire
02/27 Marjorie McManus, Walter Rogala
02/28 Carol Swinburne

Welcome New Volunteers:

Roper Hospital: Welcome Sally Wojcik and Hal Perry - Eucharist Ministers, Jin Ayer and Mary Britt McDonald - Mammography, Roseann Teckman and her dog Reese, a Yorkshire Terrier - Pet Therapy program, Mallory Lehr - 6 Petit nursing unit, Maria Corella - Emergency Department and Laken McCawley - PT.

Bon Secours St. Francis: Victoria Zollinger - Ryan White program, John Crocker - PACU, Keli Bowman - ED, Lu Johnson - Phlebotomy escort, Patricia Pribeck, Emily McConnell - Info Desk & Imaging, Noel Poff - PT and Casey White, Roger Wilson, Sydney Preston, Kate Hurley, Ericka Prokop in the SCRUBS Mentoring program.

Mount Pleasant Hospital: Welcome Buse Inceglu – 3 North & ACU.

RSF Volunteer Opportunities:

Bon Secours St. Francis Hospital: Joan Perry welcomes applicants interested in driving the golf cart anytime on Thursdays and on Friday afternoon. Help is welcomed on Thursdays assisting with wheelchair discharges from the Ambulatory Care Unit.

Roper Hospital: Lynne Steele is looking for applicants interested in working the same day admissions area on the 7th floor. Check patients in, walk to their destination, update family members on status of loved one. Monday's 8 a.m. - 12 p.m. or 12 p.m. - 4 p.m. Tuesday's 12 p.m. - 4 p.m. and Friday's 8 a.m. - 12 p.m.

Mammography hostess mornings 8 a.m. - 12 p.m. or early afternoons until 2 p.m.

RSF Mount Pleasant Hospital: Laurie Glass is looking for applicants interested in working in Ambulatory Care Unit and PACU (Recovery Room). These are physical roles and require helping with transporting patients, restocking supplies, interacting with family members and supporting the staff as needed. This is a great opportunity for someone that wants to stay busy. A volunteer is also needed to assist in the Materials Management Department assisting with counting supplies and checking for expiration dates.

New Year Baby Baskets



The first boy and girl babies born at Bon Secours St. Francis and Mount Pleasant Hospital were sent home with festive baskets filled with fun baby goods. Thanks to everyone who contributed and helped with basket décor.

♥ Happy Valentines Day ♥

RSF Volunteer Contact Information:

Bon Secours St. Francis Hospital: Joan Perry: 843-402-1156

Roper Hospital: Lynne Steele: 843-724-2080

Mount Pleasant Hospital: Laurie Glass: 843-606-7502

Hospice Volunteering: Laurie Beckman: 843-402-3260

Lowcountry Senior Center: Kimberly Palmer: 843-990-5555



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