

Connections

Newsletter for the hospital volunteers, students & friends of Roper St. Francis Healthcare

December/January 2018-19

Happy Holidays! Merry Christmas, happy holidays and Happy New Year from your hospital volunteer department staff and Info Desk clerks! Thank you for making our jobs a pleasure!

*Joan Perry Lynne Steele Laurie Glass
Judy Blewer Rebecca Buffum*

Student Volunteers Honored

Two RSFH student volunteers were honored for their outstanding community service by the West Ashley Optimist Club on 11/15. Pictured Sydney Preston represented Bon Secours St. Francis Hospital and Nicholas Larson represented Roper Hospital. Both students are aiming for medical school.



We are Grateful!

It takes a large team to keep our volunteer and student operation of over 375 members running smoothly year round and we are grateful.

We appreciate the RSFH teammates who welcome volunteers and develop meaningful roles for us to give back; we are grateful for the Mobile Resource team and staff members who welcome and mentor students. We appreciate our supportive senior leaders; the Employee Health nurses who keep us healthy; the Parking Attendant staff who make our badges; the cafeteria staff for delicious lunches; Human Resources staff for processing our background checks. We thank the security officers who keep us safe; the Print Shop for printing this newsletter and the Engineering team for keeping the golf carts running. Thank you all!

Show You Care With Underwear

Socks and underwear may be the most needed and least donated clothing articles in homeless shelters. Last year we donated over 1,000 items! Let's do it again. Look for bins in the lobby and consider donating new men's and women's socks and underwear. We also welcome cash donations to shop for items. Drive ends 12/15.



New Year Baby Baskets

We welcome our RSFH New Year's babies in style! Bring in an item to fill our New Year baby baskets. We will make baskets for the first boys and girls born at Mount Pleasant Hospital and Bon Secours St. Francis Hospital.

Flu Shot Deadline

Joan Perry is like Santa - checking her list and checking it twice to make sure all volunteers and students have had their flu shot documented by 12/1. High five to everyone who is checked off! If you are on the naughty list, either stop by Employee Health or bring in your documentation.

Cell Phone Manners

Our patients and visitors should clearly know they are top priority when we are on duty. Be mindful of cell phone use in patient areas. If you need your phone with you, set it on vibrate and excuse yourself to answer any personal call. This is particularly important when we are the point person at information areas. If we are looking at our phones it may give the message that our visitors and patients are not important enough for us to put them down while we give of our time.

RSFH Teammates signed 1,270 Cards for Heroes for Active Duty Service Members



Dates To Remember

Teammate Forums

Roper Hospital - Irene Dixon Auditorium

12/3: 7:30 am; 12/5 at 1 p.m. and/or 3:30 p.m.

12/6 at 12:30 p.m. and/or 7:30 p.m.

RSF Mount Pleasant Hospital - MOB Classrooms

12/3 at 8 a.m.; 12/6 at 7:30 a.m. and/or 2 p.m.

Volunteer Department Holiday Lunches

Look for sign up forms and details for holiday lunches for active RSFH service volunteers in your volunteer lounges. RSVP is required for meal counts. Consider bringing a donation to the Socks & Skivvies drive!

Roper Hospital

12/7: Irene Dixon Auditorium

Bon Secours St. Francis Hospital

12/13: Mall Classrooms

Mount Pleasant Hospital

12/6: Wyndham Garden Inn

Getting to Know You - RH

Originally from Syracuse N.Y., Cathy Quattrone and husband, John relocated to the Detroit Metro area where they lived for over twenty-five years. As retirement approached their frequent trips to the Lowcountry to visit their daughter led to the decision to settle on Folly Beach with their new pup Oliver.

Cathy and John have two children, daughter Caitlin - an educator at Mason Prep and son Cameron and his wife Janna who recently relocated to Winston Salem, N.C.

Cathy is a retired Registered Nurse with over 30 years of nursing experience. She has worked in acute care, home care, Utilization Review and school nursing. Cathy enjoys beach walking, bike riding, traveling and hosting family and friends.

Cathy helps us by greeting patients, visitors and families at the Petit information desk on Thursday mornings.



Getting to Know You - BSSF

Bob Weaver grew up in Sumter, S.C. moving to Charleston in 1961. He earned his B.S. in Business Administration from the Citadel and spent a thirty-two year career as Financial Comptroller for Cameron Barkley, retiring in 2001.



Bob has been helping seniors through AARP tax preparation for 14 years. He is active with First Baptist Church of Charleston. He has two grown sons, Jeff in Hartsville, SC and Tim who lives locally, four grandchildren and one great grandchild.

Bob enjoys golf. He joined the volunteer team at Bon Secours St. Francis Hospital in 2014 and has spent over 700 hours driving the golf cart on Tuesday mornings.

Getting to Know You - MPH



Bonny Luthy grew up on a small dairy farm in central Minnesota. She and husband Chris met while working for Wilson Learning Corporation in a Minneapolis suburb. They were married in 1985 and each started their own business. They moved to Mt. Pleasant in 1994. Chris has since retired as a producer/director for corporate communications and Bonny sold her printing/desktop publishing business of thirty years in 2016.

The Luthys moved to Awendaw and appreciate RSF Mount Pleasant Hospital being nearby. Bonny offered to lend a hand and has enjoyed helping out on Tuesdays with volunteer information updates, materials area, WIC Center Information Desk and the Surgical Waiting Room.

Bonny enjoys living near the Cape Romain Wildlife Refuge and spends her free time gardening, shrimping, crabbing and fishing. She and Chris enjoy visiting family scattered throughout the U.S.

RSFH Volunteers went 50s style for Halloween!



Volunteer News:

- Thank you to volunteers who staffed tables and everyone who wrote a meaningful message on a holiday card for active duty service members. The Red Cross will deliver them for us. Thanks to Marlene Williamon for assisting with coordination of the Cards for Heroes program and for staffing the RSFH Office Park location.

Roper Hospital:



- Roper Hospital celebrated November birthdays including two 90ths! Pictured left to right: Betty Saulisbury, Jerry Craig (with hat made by SICU nursing staff) Nell Duffy and Brenda Lewis. Both Betty and Nell turned 90!
- A large birthday card was signed for Rosie Mellis' 105 year old mother from the volunteers at Roper Hospital. Happy Birthday Florio!



- Roper Hospital volunteers funded a golf cart for security officers to use in assisting patients and visitors. The cart has arrived and we received a lovely thank you from the Mike Shinall, Director of Security.
- **In sympathy:** Our sympathy to friends and family of beloved long term volunteer Leon "Buzz" Edwards. Buzz volunteered at Roper Hospital and the Lowcountry Senior Center and participated in many of our special events. He will be missed.
- **In sympathy:** Our sympathy to the family and friends after the death of retired long term volunteer Thelma Bowling.

Bon Secours St. Francis Hospital:

- Each year visitors to Bon Secours St. Francis Hospital notify volunteers that baby Jesus has been stolen from the manger. Little do they know, baby Jesus is snug in the newborn nursery and is gently carried by our nurses to the manger at midnight on Christmas Eve. This tradition was by the nuns many years ago and carried on now by the nursery staff.

- Our Employee Health Office is staffed by *one* great nurse. To avoid missing her if she steps away, we advise calling to confirm she is in the office before making a trip in. The office number is 843-402-1155.
- Stroke Program Manager, Tabitha Nolen writes, "On behalf of the Stroke Program Leadership team, it is with great pleasure I share that that we have been recertified through the Joint Commission as a Primary Stroke Center. Congratulations on this awesome achievement."
- Thanks to the Phlebotomy staff for recognizing and thanking all of their volunteer team in November.
- Keep an eye out for our Golf cart volunteers enjoying their new golf cart!

Mount Pleasant Hospital:

- Volunteers will sponsor Cocoa & Cookies for MPH teammates in the lobby on Monday, 12/3 from 9 a.m. - 2 p.m. with Santa making an appearance.
- Enjoy the Mount Pleasant Lighted Christmas Parade on Sunday, 12/9. The parade begins at 5:30 p.m. at Mill St. and travels south ending at the intersection of W. Coleman Blvd. and Patriots Point Rd.
- Volunteer Ray Schmelter is a member of the Franke Men's Choir and invites you to celebrate the spirit of the season with free concerts at Franke at Seaside in Mount Pleasant on Friday, 12/14 at 7 p.m. and/or Sunday, 12/16 at 3 p.m. Admission is free but Ray recommends arriving early to get your seat.

Volunteer Book Club

With Ursula Limpert



Many of our volunteer team members are voracious readers and with the long, dark nights upon us, it's the perfect time to settle down with a good thriller. Ursula Limpert was head librarian for twenty four year at a high school with 2,800 students. She currently volunteers at the RSF Mount Pleasant Hospital MOB Information Desk as well as at Franke at Seaside. Ursula suggests **The Woman in the Window** by A. J. Finn as the perfect choice. Let us know what you think!

Reminiscent of the Alfred Hitchcock classic, "Rear Window", this book follows Anna Fox, a recluse who rarely leaves her city townhouse due to her Agoraphobia. She copes with her condition by spying on her neighbors, living vicariously through them. When a new family moves across the street, they eventually seem to be not at all what Anna thought they were.

One night Anna witnesses what appears to be a murder and finds herself swept up in the wake of it. From this point on the story gets rolling with twists and turns, making it a true "page turner" sure to please every reader.

Great Health Systems to Know

Roper St. Francis Healthcare has been named to Becker's 2018 "52 great health systems to know" list. This is a companion to the list of "100 great hospitals in America." The health systems featured on Becker's list strive to provide high quality patient care and grow programs beneficial to their communities, working to increase access to care across sprawling geographies in a challenging healthcare environment.

Happy Birthday!

12/01 Charles Olimpico
12/02 Gretchen Tremann
12/05 Lynnette Donovan, Roseann Teckman
12/06 Bonny Luthy
12/07 Evelyn Brown, Sharon Jakes, Charlotte Parker
12/08 Tyler Stone
12/09 Deborah McDonald, Marka Rodgers
12/10 Patricia White
12/11 Mary Kunsman
12/12 Denise Roberts
12/13 Doris Williams
12/15 Karen Pinson, Donald West
12/16 Bruce Chodosh
12/17 Bruce Washington
12/18 James Glover, Alisa Savchenko
12/19 Charles Tremann
12/20 Nicole Grimmer, Mallory Lehr
12/21 Wyatt Wofford
12/22 Lamontriana Jones
12/25 Charlie Black
12/27 David Wellborn
12/30 Ed Ritchen, Randall Shealey
12/31 Gerard Vollmer
01/03 Gabriela Mochizuki, Susan Norris
01/06 Zora Mayo
01/09 Zyne Scharite
01/10 Lynn Branton
01/11 Frances Small, Harriette Watson
01/12 Amie Eanes, Vivian Hodges, Maria Martinez
01/13 Laurie Glass
01/16 Cecil Hernandez
01/17 Eileen Wilson
01/18 Ginny Hodges, Loutrez Scott
01/20 Delores Diggs
01/22 Harry Douty, Jr.
01/23 Carol Gibson-Bauman
01/24 Cecilia Velte
01/26 Arlene Christel
01/29 Nancy Tanzola
01/31 Drew Moore, Andrew Schafer

Welcome New Volunteers:

Roper Hospital: Welcome Nancy Crawley, Anna Urbano, Bryan Armstrong and Chase Roberts to PT/OT & Cardiac Rehab Therapy; Dianne Galley to the Petit Information Desk; Sandy Batt to the Spine Clinic; Jasmine Shabazz to Mammography; Lynn Owen to James Island Surgery Center; Britt Soyebo to 4 Heart & Vascular Tower; Mark Karavan, Jr. will work with Dr. Thomas Appleby and WeJun VanLith will serve in transport.

Bon Secours St. Francis: Welcome Patty Fulmer, Barbara Long to the West Info Desk; Joe Corradino to Ambulatory Care and Daniel Blakeley and Emily Kauffman to the SCRUBS Mentoring program.

Mount Pleasant Hospital: Welcome Colin Phillips to Peri-Op area.

RSFH Volunteer Opportunities:

Bon Secours St. Francis Hospital: Joan Perry welcomes applicants interested in staffing the OR Waiting Room desk on Monday morning, escorting patients in the Imaging Department on Thursday or Friday and serving as a Mammography escort on Mondays. We also welcome interest in a few Information Desk spots.

Roper Hospital: Lynne Steele welcomes volunteers interested in staffing the Information Desk on Wednesday Morning and Thursday afternoons.

Mount Pleasant Hospital: The Mammography staff have added a new 3-D machine and anticipate seeing fifty patients a day. They welcome volunteers interested in escorting patients to the dressing rooms, giving instructions and assisting in the waiting room. See Laurie Glass if you are interested.

RSF Volunteer Contact Information:

Bon Secours St. Francis Hospital: Joan Perry: 843-402-1156

Roper Hospital: Lynne Steele: 843-724-2080

Mount Pleasant Hospital: Laurie Glass: 843-606-7502

Hospice Volunteering: Laurie Beckman: 843-402-3260

Lowcountry Senior Center: Kimberly Palmer: 843-990-5555



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