Dear Community,

The Roper St. Francis healthcare system has experienced unprecedented growth in recent years, while maintaining our mission of Healing all people with compassion, faith and excellence.

Roper St. Francis has a long tradition of caring for our community. This is illustrated by our physicians’ and teammates’ exceptional dedication, our partnerships with local leaders such as Boeing and our investment in new life-saving procedures. We maintain the highest technology levels, including HARBOR, our system’s integration to all electronic medical records.

As much as we are investing in growing our services and reach, we are also compelled to give back to the community we serve. In 2015, I am proud to report that as a system we gave 90,589 staff hours and over $56 million* in Community Benefit. This benefit occurred in many forms, including charity care, sponsorships and numerous community outreach programs, which are outlined in this board report.

In turn our community also helps support us. The Roper St. Francis Foundation raised $9.8 million in 2015. The Foundation’s philanthropy has supported a large number of projects including the Center for Spinal Cord Injury, the Roper St. Francis Nursing Scholarship program and the Roper Hospital Cardiac Wellness and Rehabilitation program.

We also continue to focus on ways to recruit a more diverse workforce. Most recently our board formed a subcommittee dedicated to diversity, which resulted in a recommendation to create a new leadership position, VP Chief Diversity Officer, who reports directly to the CEO.

I would like to thank each and every teammate, physician, volunteer, donor and board member who has contributed to the ongoing success our system. I hope you enjoy learning about the many ways Roper St. Francis cares for our community in the following pages.

WARM REGARDS,

Brian G. Cuddy, MD
Chairman, Board of Directors Roper St. Francis

* Roper St. Francis uses the Voluntary Hospital Association/Catholic Health Association’s standardized community benefit valuation methodology.
Our Board

The Roper St. Francis Board is comprised of leaders representing our founding partners to fulfill the mission of Roper St. Francis. The diversity of our board’s talents and backgrounds represent the communities we serve.

Brian G. Cuddy, MD
Neurosurgery
Chairman, Board of Directors

Susan Datta, MD
Internal Medicine

Alison Dillon, MD
Obstetrics/Gynecology
Vice Chairman, Board of Directors

Katherine Duffy, PhD
Retired Healthcare Executive

Wills Geils, MD
Cardiology

John Holloway
CEO, Medical Society of South Carolina

Sister Anne Lutz
Executive Vice President
Sponsorship, Bon Secours Health System Inc.

Mark Nantz
Executive Vice President, Strategy & Growth, Bon Secours Health System Inc.

Roberta Pinckney
Retired CEO, Health Center

John Spratt, MD
Cardiothoracic Surgery
President, Medical Society of South Carolina

Michael Tarwater
Retired CEO, Carolinas Healthcare System

Mary Thornley, EdD
President, Trident Technical College

Angress Walker, Jr.
Retired Global Financial Executive

2015 System Statistics

- Total Revenue: $827.2 million
- Doctors: 800
- Beds: 657
- Helipads: 3
- Emergency Rooms: 5
- ER Visits: 137,262
- Teammates: 5,600
- Practice Visits: 720,977
- Surgeries: 15,376
- Outpatient Visits: 257,114
- Clinical Trials Completed: 46
- After Hours Clinics: 4
- Physician Partner Practice Visits: 720,977
- Babies Born: 3,122
- Facilities: 110+ in 7 counties
Our History

For over 150 years, our neighbors have trusted the name Roper St. Francis allowing us to care for more families than any other healthcare provider in our area. We are the Lowcountry’s only private, not-for-profit healthcare system, putting purpose over profit and an emphasis on community outreach. Our team puts patients first, a quality that has led us to receive top national awards in patient satisfaction year after year.

In 1998, three of our region’s top healthcare organizations came together to create Roper St. Francis by merging Roper and Bon Secours St. Francis Hospitals. Today, Roper St. Francis is a partnership of its founding partners – the Medical Society of South Carolina, Bon Secours Health System and Carolinas HealthCare System.

Since 1789, The Medical Society of South Carolina has served as the foremost association of physicians dedicated to pioneering advances in the Lowcountry’s healthcare. Through its partnership with Roper St. Francis, the Medical Society directs resources to support area health related charitable programs and organizations. In addition, they direct resources to support Roper St. Francis capital projects.

Bon Secours Health System is a not-for-profit Catholic health system sponsored by Bon Secours Ministries. Headquartered in Marriottsville, MD the system provides 19 acute-care hospitals, a psychiatric hospital, five nursing care facilities, four assisted living facilities and 14 home care and hospice services. Bon Secours has more than 22,000 employees in six primarily East Coast states.

Carolinas HealthCare System

Carolinas HealthCare System, headquartered in Charlotte, NC, is a leading healthcare organization in the Southeast and one of the most comprehensive, not-for-profit systems in the country. It offers more than 900 care locations. Carolinas employs nearly 60,000 people and serves almost 12 million patient interactions each year.
Care Delivery

Roper St. Francis believes in providing excellent access to care throughout the Lowcountry. In 2015, we expanded our geographical footprint and increased the services we offer.

Summerville and North Charleston Growth
Roper St. Francis brought services to the Summerville community for the first time last year with the opening of two primary care offices and an Express Care location. We also expanded our reach in the north area with a new multi-specialty office site in North Charleston and the growth of our Cane Bay Primary Care office.

Roper St. Francis – Berkeley Hospital
In December of 2015, Roper St. Francis received the green light from the South Carolina Supreme Court to begin construction of our hospital and medical campus in the Carnes Crossroads community located in Berkeley County. The new hospital will open in 2019.

Physician Partner Growth
Roper St. Francis Physician Partners is a unified network of primary and specialty care physicians. We offer 108 locations throughout five counties, and our team consists of 230 physicians representing 18 specialties. In 2015, we grew in many areas including inpatient neurology, thoracic surgery, breast surgery and surgical oncology.

Charleston Maternal Fetal Medicine Center
This new center, which is housed at Bon Secours St. Francis Hospital works with high-risk, expectant mothers’ regular OB-GYN doctors to provide the best possible care.

Innovative Partnerships

Roper St. Francis partners with other local leaders to enhance the health and wellness of our community.

Boeing South Carolina
Boeing South Carolina chose the Roper St. Francis Health Alliance to offer their teammates a healthcare option through our clinically integrated network (CIN). Our CIN, which is the first of its kind in the Tri-County area, provides coordinated, cost-efficient care using a population health model. This is also the first time a healthcare system has partnered with a large private employer in the Lowcountry to improve and maintain the health of employees and their family members. Roper St. Francis also gave its own teammates the choice of choosing our CIN for their health plans.

ATI
Roper St. Francis began a partnership with ATI, the largest employer of athletic trainers in the country, to greatly enhance our physical therapy offerings. Our new partnership called Roper St. Francis Physical Therapy, powered by ATI will include 15 locations throughout the Tri-County area.

Hampton Regional Medical Center
Roper St. Francis was selected by Hampton Regional Medical Center, located in Varnville, SC as their hub site to provide telemedicine face-to-face specialty consults. The hospital received a USDA Rural Utility Service Distance Learning and Telemedicine Grant to begin offering the service that allows Roper St. Francis doctors to offer virtual medical consults. This transformative program will provide rural residents greater access to specialty care.
Move IT!
The Roper St. Francis Physicians Endowment partnered with the Charleston County Parks to launch Move IT! In the program, Roper St. Francis doctors identify patients with chronic health conditions who would benefit from physical activity. Highly-trained fitness professionals conduct specially designed classes for these patients that are tracked and measured.

Medical District
Roper Hospital, the Medical University of South Carolina and Ralph H. Johnson VA Medical Center came together with the goal of creating a downtown Medical District that will transform existing properties into a healthy space for patients and our community. The project will offer more green space, enhance pedestrian access and safety, provide additional parking and improve signage.

Cutting Edge Technology
Roper St. Francis has a long legacy of innovation from the world’s first successful valve surgery in 1948 to 2015, when we were the first to bring many technologies to our community.

CBRI
The Clinical Biotechnology Research Institute (CBRI) in 2015 conducted 693 free patient screening assessments for potential patient enrollment into a clinical trials and operated 46 clinical trials ranging from Alzheimer’s disease to wound care.

Exoskeleton
In 2014, the Roper Rehabilitation Hospital became one of the first hospitals to offer Exoskeleton, a wearable robotic device that allows those with spinal cord injuries to walk. In 2015, we helped Adam Gorlitsky become the first in the state to receive his own individual Exoskeleton.
TAVR
At Roper Hospital we began offering transcatheter aortic valve replacement (TAVR), a catheter-based procedure that does not require the chest to be opened and replaces the heart’s valve instead of repairing it.

ORBERA
We were first in the state to offer ORBERA, the newly FDA-approved weight loss solution. ORBERA is a soft balloon that is placed in the stomach for six months to help patients eat smaller meals.

3D Mammography
We began offering 3D mammography in 2015. A 3D mammogram’s breast cancer detection rate is 40% higher and its clearer images mean fewer call backs for additional screenings.

Tenex
Roper St. Francis started offering a new procedure for tendon pain called Tenex Health TX that can provide relief with one 30-minute treatment with no sutures and no stitches.

Community Health
Roper St. Francis works to better the health of our community by partnering and sponsoring local organizations who share our vision.

One80 Place
Roper St. Francis provides program and in-kind support to the health clinic at One80 Place. The new clinic was funded by the Medical Society of South Carolina.

Transitions Clinic
The Transitions Clinic closes the gap for unfunded and/or underfunded patients who do not have a medical home and may be using the ER for non-emergent care. Patients in the clinic are seen by our board certified doctors, and then placed into primary medical homes. In 2015, the Transitions Clinic was able to avoid 1,500 ER visits and nearly 200 inpatient admissions.

AccessHealth Tri-County Network
AccessHealth Tri-County Network is a coalition of hospitals and safety-net partners improving the health of impoverished, uninsured adults. AccessHealth enrolled 3,697 clients in 2015. The program navigated 606 clients into primary care medical homes and 1,298 clients into specialty care services. It also assisted hundreds of clients with scheduling eye exams and applying for medication assistance.

Patient and Family Experience Council
The Patient & Family Experience Council was established to create a direct exchange of experiences and ideas between patients and caregivers. By developing this open dialog we are able to put systems in place that improve communication and the overall patient experience.
Trident United Way
Trident United Way has energized Roper St. Francis employees for years to show their enormous support for our community. In 2015, we raised $308,848. We also had 282 teammates participate in the Day of Caring, and 218 volunteers for other projects at Trident United Way.

Mission Trips
A team of eight Roper St. Francis Mount Pleasant Hospital employees traveled with medical missionaries to Nicaragua. The team offered life-changing medical, dental and spiritual care to over 1,000 patients in the remote area of Bluefields. The mission team plans to return to Nicaragua in 2016 to continue their work.

Charleston Strong
The year 2015 brought tragedy and natural disaster to our Charleston community. After the shooting deaths of nine of our neighbors at the Charleston Emanuel AME Church and the 1,000-year flood, Roper St. Francis helped our community with supportive and financial assistance.
Awards & Recognition

Roper St. Francis received numerous local, regional and national honors, accreditations and awards in 2015.

Magnet Recognition
Bon Secours St. Francis Hospital achieved its second Magnet status, the ultimate gold standard for patient care. They are one of just two hospitals in South Carolina and the only in the Lowcountry to hold this designation.

Truven Health Analytics
Truven Health Analytics named Roper St. Francis a Top 15 Health System in the small health systems category, and all three hospitals were named Top 100 Hospitals in the U.S.

Modern Healthcare
Roper St. Francis was named the No. 4 best large hospital with low readmission rates by Modern Healthcare.

U.S. News and World Report
Bon Secours St. Francis Hospital earned the No. 3 spot and Roper Hospital ranked No. 4 on U.S. News and World Report’s list of the top hospitals in South Carolina.

Governor’s Award
The South Carolina Association for Volunteer Administration and the Governor’s Office presented the Roper St. Francis Mission Department with a 2015 Annual Governor’s Volunteer Award. The award recognizes volunteers who have worked to strengthen communities and improve the quality of life for South Carolina residents through service.

The Joint Commission
Bon Secours St. Francis Hospital and Roper Hospital were recognized by The Joint Commission as top performers on key quality measures for 2015.

Other Accreditations
Dear Friends,

At the end of this year I will retire as president and chief executive officer of Roper St. Francis. The 13 years I have spent at the helm of Roper St. Francis have proven to be the most rewarding and enjoyable of my 40-plus year career.

During my time here we have achieved many successes. By working together to accomplish our goals our incredible team has positioned us to provide the exceptional level of care that our community has come to trust and expect from Roper St. Francis well into the future.

The Roper St. Francis Board of Directors is conducting a nationwide search for our organization’s next leader. I am certain they will find someone who passionately supports our mission and vision.

Thank you for the privilege of serving this amazing organization,

David L. Dunlap, FACHE
President and Chief Executive Officer